

## Frequently Asked Questions

### **Does tuition need to be paid at orientation?**

*No, tuition bills are disbursed on July 1 and immediately after your orientation if you attend after July 1.*

*For more information on billing please view*

*<https://www.ecsu.edu/administration/business/student-accounts/billing.html>*

### **Do I have to attend orientation?**

*Yes, orientation is mandatory for all new and transfer students. All other student types are asked to register for online orientation. New and transfer students **must** attend orientation to receive a schedule.*

### **How much is it to attend orientation?**

*First-Time New Student Orientation - \$225*

*Transfer One-Day Student Orientation - \$185*

*Transfer Two-Day Student Orientation - \$225*

*Orientation fees are non-refundable.*

### **Students *Not* required to attend in-person orientation:**

- Distance Education Students – Degree Program is completely [online](#).
- Re-Admits
- ECSU Undergraduates seeking 2nd undergraduate degree
- Graduate Students
- Students admitted to a 2+2 Community College Completion Degree Program at one of the following:
  - Pitt Community College
  - College of the Albemarle (COA)
  - Edgecombe Community College
- Licensure
- Certificate Programs

*Students in the programs above should participate in our online orientation.*

*There is no fee for this orientation program. Students are automatically enrolled in Blackboard when they confirm their enrollment and can find the Online Student Orientation modules under My Courses when they log into their Blackboard account. If you need support in locating this course, please contact the Office of Distance Education at [de@ecsu.edu](mailto:de@ecsu.edu) or Toll-Free: (877) 432-7662.*

*Click [here](#) for the Distance Education Program Orientation Information.*

### **Can I switch majors after Orientation?**

*Yes. On average, students change their major four times while in college. We highly encourage you to try new things and find the right fit for you. We also highly encourage you to talk with your academic advisor about questions related to your major.*

### **Do I need a parking pass for Orientation?**

*No, you will not need a parking pass for orientation. When parking, make sure to avoid reserved and handicapped spaces. Reserved spaces are visibly marked on and above the spaces.*

**Will I be able to purchase books at Orientation?**

*ECSU uses the book rental system. It is automatically billed to student accounts and cannot be removed.*

**What Lodging Is Available in the Area?**

*Campus housing is not available during New Student Orientation for guests; however, there are several hotels in or near Elizabeth City. Accommodations most convenient to the University are:*

Days Inn	(252) 335-4316
Fairfield Inn & Suites	(252) 333-1003
Holiday Inn Express	(252) 338-8900
Hampton Inn	(252) 333-1800
Quality Inn	(252) 338-3951

**When will I register for courses?**

*New student schedules are built prior to your selected orientation date. A professional (first-year) advisor will reach out to new students to review the schedule together once created. Transfer students will meet with a major advisor on the day of orientation to develop and review their schedule. All other student types will be contacted by a major advisor for course registration once their online orientation is complete. Please be sure to check your ECSU email after completing your orientation modules for advising communications. You can email [studentsuccess@ecs.edu](mailto:studentsuccess@ecs.edu) for any advising concerns.*

**Who Do I Contact for Special Accommodations?**

*Students in need of special accommodations for testing or any other reason must call the Office of Student Accessibility Services at (252) 335-3642.*

**Who Do I Contact for Testing Accommodations?**

*There is no longer an ECSU specific placement exam. Academic programs will use SAT/ACT scores to determine course placement. Some Transfer Students may still be required to take placement tests. Transfer students wishing to schedule a placement testing date prior to NSO must call the Counseling and Testing Center at (252) 335-3273.*

**Who Do I Contact Regarding Disability Services?**

*Students requiring assistance or Disability Services during New & Transfer Student Orientation and the academic year due to physical, psychological, and/or learning disabilities, should register with Student Accessibility Services, 500 Griffin Hall, (252) 335-3642 or (252) 335-3273.*

*To receive appropriate accommodations during Orientation, please contact us at least ten business days prior to your scheduled orientation session. We are open Monday - Friday, 8:00 a.m. to 5:00 p.m. to assist you.*

## **What is FERPA?**

### *FAMILY EDUCATION RIGHTS & PRIVACY ACT OF 1974 (FERPA)*

*In accordance with the Family Educational Rights & Privacy Act of 1974 (FERPA) guidelines, the Office of the Registrar is unable to provide confidential information pertaining to students without a written consent from a student. This is done by completing the Consent Form and returning it to the Office of The Registrar. Once we have received this information, we will be happy to comply with your request.*

## **Are there jobs available on campus?**

- *There are a lot of opportunities to work on campus as a work-study student. Contact The Office of Scholarships and Financial Aid about work study opportunities.*
- *Other employment opportunities you can take advantage of without having to leave campus can be found on our campus career board – **Handshake**.*

## **Are there tutors on campus?**

*There are tutors on-campus. Centralized tutoring is located in Room 103 Moore Hall in the Office of Student Success & Retention. Students can set up weekly appointments, ask questions online, or come in for a single scheduled appointment. The Student Success Peer Tutorial Program has the sole purpose of strengthening student academics. The program at ECSU also seeks to improve the matriculation rate of students in all courses, but specifically general education courses. Students have the option to participate in individualized or group tutoring. 24/7 online tutoring is also available and is accessible through each student's Blackboard course utilizing the platform Tutor.com and is offered without cost to all students.*

## **Can I get a scholarship/grant?**

*You can learn more about scholarship and grant opportunities by visiting the Scholarships and Financial Aid [website](#).*

## **Can I bring a car to campus in my first year?**

*Yes, you can! You must register all vehicles that you plan to bring to campus with Parking Services. Information about parking can be obtained [here](#).*

## **Telephone Numbers You May Need**

Admissions	(252) 335-3305 / 1-800-347-3278
Business & Finance	(252) 335-3220
Student Accessibility Services	(252) 335-3273
Financial Aid	(252) 335-3283 / 1-800-529-8146
Health Services	(252) 335-3267
Housing & Residence Life	(252) 335-3761
New Student Orientation	(252) 335-3143

Registrar's Office	(252) 335-3300
Student Accounts	(252) 335-3566
Student Affairs	(252) 335-3276
Transfer Student Advisor	(252) 335-3474
University Police & Parking	(252) 335-3265
Student Success/Advising	(252) 335-3503

For other campus phone numbers call (252) 335-3400 and press 9 for the operator.