DID YOU KNOW?

LAST YEAR VETERANS ADDED MORE THAN 7 BILLION DOLLARS TO THE NC ECONOMY.

DO YOU KNOW A VET?
THEN GET THEM THIS GUIDE!
REQUEST ONE NOW AT: WWW.NC4VETS.COM/GUIDE

VETERANS PROGRAMS, BENEFITS & SERVICES; FEDERAL, STATE, COUNTY, NON-PROFIT AND MORE!
You Protected Us
Let Us Help Protect Your Home

The transition to civilian life can be challenging.
If you’re struggling with your mortgage, we can help while you look for work or attend school on the GI Bill.

The N.C. Foreclosure Prevention Fund can pay your mortgage for up to 3 years ($36,000).

Find out if you’re eligible.
1-888-623-8631
NCForeclosurePrevention.gov

My uncle Paul, a U.S. Marine, fought in Vietnam. As a youngster, I was sickened to see the way that he was treated when he came home. I swore, as many of you did too, that such treatment of our vets would never happen again. Not on my watch.

North Carolina loves her veterans, her active military, and their families. As your Governor, I want to make sure that you have all of the tools that you need to succeed. I also want to make sure our state government is walking with you every step of the way.

I have directed my team, starting with Bill Daughtridge, my Secretary of Administration, and Marine General Cornell Wilson, my Military Advisor, to bring all the agencies across the state and federal government together with their non-profit and volunteer partners. Across the colleges and departments such as Commerce, Health, Transportation, Public Safety and Veterans Affairs, my goal is a united team, a “one-stop-shop,” where all of a veteran’s questions, concerns and needs can be solved in one place.

From jobs and education to healthcare and benefits, this Resource Guide is part of our NC4VETS initiative to make North Carolina the “State of Choice for Veterans,” and it doesn’t stop here.

We’ve worked hard to break down the barriers and make government work for you. You deserve it.

If you are a friend or family member, please share this guide with a veteran, guardsmen, or reservist you love. And if you are still on Active Duty, hold onto this guide. You may need it when you make this great state your home!

Join me in making sure that every veteran knows that when North Carolina says “Welcome Home” – we mean it. Welcome Home Heroes, and may God continue to bless America!

Pat McCrory, Governor
The State of North Carolina
**Piedmont Region**

1/ Alamance  
2/ Rockingham  
3/ Randolph  
4/ Guilford  
5/ Richmond  
6/ Montgomery  
7/ Stokes  
8/ Forsyth  
9/ Davidson  
10/ Anson  
11/ Stanly  
12/ Cabarrus  
13/ Surry  
14/ Yadkin  
15/ Union  
16/ Rowan  
17/ Davie  
18/ Gaston  
19/ Mecklenburg

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**Veterans Crisis Line**  
800.273.8255

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**Salisbury State Veterans Home**  
1601 Brenner Ave.  
Building #10  
Salisbury, NC 28145  
704-638-4200 Ext. 204

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**Learn More About the Salisbury State Home for Veterans on Page 39**

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**Salisbury, NC 28144**

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**Cemeteries**

16/ Salisbury National Cemetery  
501 Statesville Blvd.  
Salisbury, NC 28144  
(704) 636-2661

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**Veterans Centers**

9/ Greensboro Vet Center  
3515 W Market St.  
Suite 120  
Greensboro, NC 27406  
(336) 333-5366

19/ Charlotte Vet Center  
2124 Ben Craig Dr.  
Suite 300  
Charlotte, NC 28262  
(704) 549-8025

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**Medical Facilities**

5/ Hamlet CBOC  
710 Jefferson St.  
Hamlet, NC 28345  
(910) 582-3536

8/ Winston-Salem CBOC  
8601 University East Drive  
Winston-Salem, NC 27103  
(336) 768-3296

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**Interactive Web Version**  
An interactive version of this resource map is available at:  
www.nc4vets.com/guide
NCWORKS CAREER CENTERS
1/ WARREN COUNTY
309 North St. 3rd St., Suite A
Smithfield, NC 27577
(919) 934-0536

2/ FRANKLIN COUNTY
6 North Main St.
Franklin, NC 27525
(919) 557-1122

3/ JOHNSTON COUNTY
224 Peedin Road
Smithfield, NC 27577
(919) 934-0432

4/ SAMSON COUNTY
115 North Boulevard
Clinton, NC 28328
(919) 592-5756

5/ ONslow COUNTY
461 Western Blvd.
Suite 106
Junction City, NC 28348
(910) 592-5757

6/ PENDER COUNTY
904 A South Walker St.
Burgaw, NC 28425
(910) 259-0240

7/ NEW HANOVER COUNTY
71 Market St.
Wilmington, NC 28401
(910) 259-3177

8/ BRUNSWICK COUNTY
5300-7 Main St.
Chalottesville, NC 28470
(910) 754-6310

9/ VANCE COUNTY
945-D West Andress Ave.
Henderson, NC 27525
(919) 404-3900

10/ WARREN COUNTY
109 S. Main St.
Warrenton, NC 27549
(252) 257-3385

11/ HARNETT COUNTY
101 Hunt Valley Dr.
Dunn, NC 28334
(910) 854-4040

12/ CUMBERLAND COUNTY
113 E. Commonwealth Ave.
Fayetteville, NC 28301
(910) 754-6120

13/ BLAINE COUNTY
300 North Judi Pkwy., NE.
Fuquay-Varina, NC 27526
(919) 557-2501

14/ COLUMBUS COUNTY
130 North Main St.
LaGrange, NC 28352
(919) 776-2500

15/ ROBeson COUNTY
1012 North Park Ave.
Wagram, NC 28396
(910) 854-3255

16/ HOKE COUNTY
1120 South Main St.
Wagram, NC 28396
(910) 854-3250

17/ SCOTLAND COUNTY
1120 South Main St.
LaGrange, NC 28352
(919) 776-2500

18/ MOORE COUNTY
254 Church Trail
Aberdeen, NC 28315
(919) 944-3761

19/ GRANVILLE COUNTY
131 W. Eighth St.
Lumberton, NC 28358
(910) 618-5500

20/ PAMELA COUNTY
1120 South Main St.
Pembroke, NC 28382
(910) 404-4040

21/ DURHAM COUNTY
110 Mayo St.
Durham, NC 27701
(919) 560-6880

22/ LUMBER TRIBE OF NC
6984 NC Hwy. 711 West Pembroke, NC 28372
(919) 522-2020

23/ HANOVER COUNTY
306 West Frank St.
Fort Bragg, NC 28311
(910) 436-5630

24/ ROBeson COUNTY
1120 South Main St.
Wagram, NC 28396
(910) 854-3250

25/ VANCE COUNTY
120 West Elwood Ave.
Roxboro, NC 27573
(919) 693-2686

26/ PERSON COUNTY
129 West Elwood Ave.
Roxboro, NC 27573
(919) 693-2686

27/ CUMBERLAND COUNTY
311 E. Russell St.
Fayetteville, NC 28301
(910) 754-6120

28/ WILMINGTON VAMC
414 East Main St.
Durham, NC 27701
(919) 560-8387

29/ DURHAM VAMC
115 Market St. Suite 205
Durham, NC 27701
(919) 560-6675

30/ ORANGE COUNTY
115 W. Eight St.
Lumberton, NC 28358
(919) 671-3070

31/ MEDICAL FACILITIES

32/ JACKSONVILLE CBHC
241 Freedom Way
Midway Park, NC 28544
(919) 353-6406

33/ WILMINGTON VCC
1705 Gardner Dr.
Wilmington, NC 28405
(910) 252-2200

34/ MEDICAL FACILITIES

35/ JACKSONVILLE CBHC
241 Freedom Way
Midway Park, NC 28544
(919) 353-6406

36/ WILMINGTON VCC
1705 Gardner Dr.
Wilmington, NC 28405
(910) 252-2200

37/ MEDICAL FACILITIES

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Midway Park, NC 28544
(919) 353-6406

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40/ MEDICAL FACILITIES

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Midway Park, NC 28544
(919) 353-6406

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Wilmington, NC 28405
(910) 252-2200

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Midway Park, NC 28544
(919) 353-6406

45/ WILMINGTON VCC
1705 Gardner Dr.
Wilmington, NC 28405
(910) 252-2200

46/ MEDICAL FACILITIES
COASTAL REGION

1) CURRITUCK
2) DARE
3) CAMERON
4) PASQUATANK
5) TYRRELL
6) HYDE
7) CARTERET
8) PAMlico
9) BEAUFORT
10) Washington
11) CHOWAN
12) PERQUIMANS
13) GATES
14) CRAVEN
15) MARTIN
16) BERTIE
17) JONES
18) HERTFORD
19) PITT
20) NORTHAMPTON
21) EDGECOMBE
22) HALEY
23) GREENE
24) LENOIR
25) WISE
26) WAYNE
27) DUPLIN

KINSTON STATE VETERANS HOME
2150 HULL ROAD KINSTON, NC 28504 252-939-8000

VETERANS CRISIS LINE
800.273.8255

LEARN MORE ABOUT THE KINSTON STATE HOME FOR VETERANS ON PAGE 41

CALL US: 844.NC4.VETS

INTERACTIVE WEB VERSION

An interactive version of this resource map is available at:
www.nc4vets.com/guide

NEW Bern is at capacity
*National VA Cemetery in New Bern is at capacity
VETERANS, NORTH CAROLINA WANTS YOU!

“It shall be the policy of the State of North Carolina that, in appreciation for their service to this State and this country during a period of war, and in recognition of the time and advantage lost toward the pursuit of a civilian career, veterans shall be granted preference in employment with every State department, agency, and institution.” —NCGS § 126-80, Article 13

Here are several state departments looking to hire you!

Administration
www.doa.state.nc.us/hrm/
Veterans receiving Supplemental Nutrition Assistance, the tax credit can be as much as $2,400 per eligible employee. Qualified wages are capped at $6,000. The credit is 25% of qualified first-year wages for those employed at least 120 hours and 40% for those employed 400 hours or more.

For veterans with a Service-Connected Disability, the tax credit can be as much as $4,800 with 40% of qualified wages capped at $12,000.

The tax credit for veterans with a Service-Connected Disability unemployed for at least 6 months can be as much as $9,600 with 40% of qualified wages capped at $24,000.

When it comes to veterans unemployed for at least 4 weeks, the tax credit can be as much as $2,400 with 40% of qualified wages capped at $6,000.

With veterans unemployed for at least 6 months, the tax credit can be as much as $5,600 with 40% of qualified wages capped at $14,000.

For long-term recipients, the tax credit can be as much as $9,000, over a two-year period.

Note: for purposes of the WOTC program, a veteran must have served on active duty (not including training) in the U.S. Armed Forces for more than 180 days or have been discharged or released from active duty for a Service-Connected Disability.

This information is provided by Division of Workforce Solutions. For more information, call (919) 814-0439, as this information can change and is subject to yearly budget cycles.

And many more! Go to NCWorks.gov for your complete jobs resource on page 15.

Tell your employer they may be eligible for a tax break if they hire veterans

The Work Opportunity Tax Credit (WOTC) amount is based on qualified wages paid to the new employee for the first year of employment.

For most target groups, including veterans receiving Supplemental Nutrition Assistance, the tax credit can be as much as $2,400 per eligible employee. Qualified wages are capped at $6,000. The credit is 25% of qualified first-year wages for those employed at least 120 hours and 40% for those employed 400 hours or more.

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This information is provided by Division of Workforce Solutions. For more information, call (919) 814-0439, as this information can change and is subject to yearly budget cycles.

Veterans can find employment information, education and training opportunities, job counseling, job search workshops, and resume preparation assistance at state Workforce Centers or by contacting a Disabled Veteran Outreach Specialist through the Department of Commerce.

These Outreach Specialists work directly with veterans and disabled veterans to find them employment or training.

Disabled Veterans Outreach Specialists (DVOS) and Local Veterans Employment Representatives (LVER) assist veterans in applying for federal, state, local government and private sector employment. See the complete list on page 17.

Call us, and we’ll point you at the right place to go!

VETERAN CAREER FAIRS, EXPOS AND WEBSITES

The federal government, including DoD, VA and many state and local entities hold career expos and job fairs throughout the state. There are also many websites that feature job openings with companies looking to hire veterans with tools to help translate military experience into civilian equivalent experience.

Go to NC4VETS.com for the latest information and visit our Facebook page at facebook.com/NC4VETS for the latest job fairs or hiring events near you or call 844.NC4.VETS.

VOW TO HIRE HEROES ACT / 5 VETERAN TARGET GROUPS:

• Veterans in Household receiving Supplemental Nutrition Assistance Program (formerly known as food stamps) benefits
• Veterans with a Service-Connected Disability
• Veterans with a Service-Connected Disability unemployed for at least 6 months
• Veterans unemployed for at least 4 weeks
• Veterans unemployed for at least 6 months who are actively seeking to hire veterans and tools to help translate military experience into civilian equivalent experience

Please contact your local NCWorks Veterans Employment Specialist on page 17.
Troops to Teachers is a U.S. Department of Defense program that helps eligible military personnel begin a new career as teachers in public schools where their skills, knowledge and experience are most needed.

Registration is open to any veteran whose last period of service is characterized as honorable with an interest in instructional positions such as teacher or resource teacher or non-instructional positions such as:

- Paraprofessional
- Teacher’s aide
- Counselor
- Psychologist
- School nurse
- Librarian
- Media specialist
- Speech therapist
- Audiologist
- Physiotherapist
- Resource officer
- School principal or vice principal

Financial assistance is available to eligible participants who are working to become certified teachers in public K-12, schools, charter schools or Bureau of Indian Affairs schools.

NOTE: Former military personnel currently serving as certified teachers may qualify to use the stipend or bonus to seek an additional endorsement, particularly in high need areas such as math, science, and special education.

For more information on Troops to Teachers, please visit it:

www.ncpublicschools.org/troops

eBENEFITS.VA.GOV: EVERYTHING YOU NEED TO FIND A JOB.

START NOW.

The NCDVA wishes to thank NCWorks for their efforts and assistance in building the NC4VETS suite of Veteran services. North Carolina’s economy depends on a strong workforce. As a proud member of the NCWorks initiative, the N.C. Division of Workforce Solutions is helping job seekers gain the tools and experiences they need to find meaningful employment.

The Division offers programs for adults, veterans, youth, and also helps employers find the qualified talent they need to make their businesses thrive. The Division assists job seekers with learning a new industry through NCWorks Apprenticeships and operate NCWorks Online, the state’s official job-search portal that is helping connect talented individuals with employers.

Home to nearly 800,000 veterans and several major military installations, North Carolina has a distinguished history in serving the U.S. military, veterans, and their families. The N.C. Division of Workforce Solutions provides job seeker services for veterans, transitioning service members, and eligible spouses.

HOW IT WORKS
Veterans can visit their local workforce office* and take advantage of the following no-cost services:

- Career assessments
- Labor market information
- Access to training opportunities, job fairs, and workshops
- Job interview preparation
- Resume and cover letter assistance
- Assistance with NCWorks Online
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

We’re helping North Carolina’s job seekers find employment and businesses find workers. We invite you to learn more about our services and see for yourself how we can help you, too.

*See maps or listings on page 17.

www.ebenefits.va.gov/ebenefits/jobs

donFBO.com/NC4VETS

Friend us on Facebook for real time information about North Carolina Companies that are actively hiring Vets!

how to turn your military occupational specialties (mos) into a civilian career

In 2014, Governor Pat McCrory signed legislation that provides licensure and credit for individuals with military training and experience as well as professional license endorsement for their spouses.

For more details on how you can convert your military training into civilian licenses credit, contact the Registrar or Student Veteran Advisor at the University of North Carolina campus or community college you choose to attend.

For a list of North Carolina Schools See Page 50

www.ebenefits.va.gov/ebenefits/jobs

HOW TO TURN YOUR MILITARY OCCUPATIONAL SPECIALTIES (MOS) INTO A CIVILIAN CAREER

MOS TO CIVILIAN LICENSURE
In 2014, Governor Pat McCrory signed legislation that provides licensure and credit for individuals with military training and experience as well as professional license endorsement for their spouses.

For more details on how you can convert your military training into civilian licenses credit, contact the Registrar or Student Veteran Advisor at the University of North Carolina campus or community college you choose to attend.

FOR A LIST OF NORTH CAROLINA SCHOOLS SEE PAGE 50

WWW.EBENEFITS.VA.GOV/EBENEFITS/JOBSEBENEFITS.VA.GOV: EVERYTHING YOU NEED TO FIND A JOB.

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- Resume and cover letter assistance
- Assistance with NCWorks Online
- Access to computers and free Internet service
- Help applying for federal employment and training programs in which veterans receive priority of service

We’re helping North Carolina’s job seekers find employment and businesses find workers. We invite you to learn more about our services and see for yourself how we can help you, too.

*See maps or listings on page 17.
Call Us: 1-844-NC4-VETS

Want to start a business? Great employment & business websites you should know about:

North Carolina Military Business Center
www.ncmbc.us

North Carolina Defense Business Association
www.ncdba.com

North Carolina Veteran’s Business Association
www.ncvetbiz.org

North Carolina Commerce Veterans Workforce Offices
Helping Veterans Find Jobs

Aberdeen
245 Shepherd Trail
Aberdeen, NC 28315
(910) 944-7697

Ahoskie
109 Community College Rd
Ahoskie, NC 27910
(252) 862-1257

Albemarle
2215 US Highway 52 N
Albemarle, NC 28001
(704) 982-2183

Asheboro
355 S. Fayetteville St.
Asheboro, NC 27210
(336) 625-5128

Asheville
48 Grove St.
Asheville, NC 28801
(828) 251-6200

Bayboro
705 Main St.
Bayboro, NC 28515
(252) 745-9934

Belmont
7220 Wilkinson Blvd.,
Handley Hall,
Room 212
Belmont, NC 28012
(704) 266-5005

Boone
Appalachian Enterprise Center
130 Poplar Grove Connector
Boone, NC 28607
(828) 265-5385

Brevard
45 Oak Park Dr.
Brevard, NC 28712
(828) 883-2550

Burlington
2640 S. Columbine St.
Burlington, NC 27215
(336) 570-6800

Burnsville
1040 C E. Hwy 19E
Suit 2
Burnsville, NC 28714
(828) 682-6618

Cary
742-F East Chatham St.
Cary, NC 27511
(919) 459-1406

Chapel Hill
503 West Franklin St.
Chapel Hill, NC 27516
(919) 968-2031

Concord
2175 Kannapolis Highway
Concord, NC 28027
(704) 786-3183

Dunn
101 Hunt Valley Dr.
Dunn, NC 28334
(910) 892-2955

Durham
1105 S. Briggs Ave.
Durham, NC 27703
(919) 560-6880

Edenton
300 N. Virginia Rd.
Edenton, NC 27932
(252) 482-2145

Elizabeth City
422 McArthur St.
Elizabeth City, NC 27909
(252) 334-1798

Fayetteville
4704 Forest Point Blvd.
Charlotte, NC 28217
(704) 566-2870

Charlotte
5601 Executive Center Dr.
Suite 103
Charlotte, NC 28212
(704) 565-9065

Charlotte
1401 W. Morehead St.
Charlotte, NC 28208
(704) 206-1550

Clinton
115 North Blvd.
Clinton, NC 28328
(910) 592-5756

Greensboro
313 N. Raleigh St.
Greensboro, NC 27401
(336) 373-5922

Henderson
945-D W. Andrews Ave.
Henderson, NC 27536
(252) 355-9067

High Point
607 Idol St.
High Point, NC 27261
(336) 882-4141

Floyd County
904-a S. Walker St.
Burgaw, NC 28425
(910) 259-0240

Fayetteville
26 francis rd.
Hendersonville, NC 28792
(828) 369-9533

Franklin
6 N. Main St.
Franklin, NC 27525
(919) 494-1162

Fuyquay-Varina
130 N. Judd Parkway,
Fuyquay-Varina, NC 27526
(919) 557-1121

Gaston
1391 Bessmer City Rd.
Gaston, NC 28052
(704) 853-5328

Goldsboro
2006 Wayne Memorial Dr.
Goldsboro, NC 27534
(919) 731-7950

Greensboro
310 Bismark St.
Greensboro, NC 27401
(336) 334-5777

Greenville
26 Francis Rd.
Hendersonville, NC 28792
(828) 693-1703

High Point
607 Idol St.
High Point, NC 27261
(336) 882-4141

Durham
2175 Kannapolis Highway
Concord, NC 28027
(704) 786-3183

Dunn
101 Hunt Valley Dr.
Dunn, NC 28334
(910) 892-2955

Durham
1105 S. Briggs Ave.
Durham, NC 27703
(919) 560-6880

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Edenton, NC 27932
(252) 482-2145

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Elizabeth City, NC 27909
(252) 334-1798

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Charlotte, NC 28217
(704) 566-2870

Charlotte
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Suite 103
Charlotte, NC 28212
(704) 565-9065

Charlotte
1401 W. Morehead St.
Charlotte, NC 28208
(704) 206-1550

Clinton
115 North Blvd.
Clinton, NC 28328
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Franklin
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Franklin, NC 27525
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130 N. Judd Parkway,
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(919) 731-7950

Greensboro
310 Bismark St.
Greensboro, NC 27401
(336) 334-5777

Greenville
310 Bismark St.
Greensboro, NC 27401
(336) 334-5777

Henderson
945-D W. Andrews Ave.
Henderson, NC 27536
(252) 355-9067

Hendersonville
26 Francis Rd.
Hendersonville, NC 28792
(828) 693-1703

High Point
607 Idol St.
High Point, NC 27261
(336) 882-4141

North Carolina Division of Veterans Affairs

Knowing Your Employment Rights as a Veteran or Service Member is a Right You Served to Defend

Veterans Employment Opportunity Act

The VECA allows preference to eligible persons or veterans who are honorably discharged from the Armed Forces to compete for vacant federal positions. VEOA offers protection to eligible veterans during a Reduction in Force (RIF) and against adverse actions. VET staff investigates 5 and 10 point federal Veteran Preference complaints and answers inquiries regarding VEOA.

www.fedshirevets.gov

Realilines

The primary mission of REALilines is to provide wounded and injured service members, and their families, with personal assistance through successful transition to civilian life by addressing the challenges they face outside of their recovery.


Stand Downs

Stand down is a military term referring to a brief respite from combat including events coordinated in local communities to provide veterans with a wide range of social services. Stand Down fosters employment opportunities for veterans to promote self-sufficiency and improve Veterans connections with community-based service providers. Potential applicants can access Stand Down information at the following website:

dol.gov/vets/programs/Stand%20Down/main.htm

Supporting Veterans Service. Empowering Business Success

KINGDOM COMMERCIAL SERVICES

310 South Main Street
Aberdeen, NC 28315
(910) 944-7697

17
**HOW TO FILE A DISABILITY CLAIM**

**STEP 1: FILE A CLAIM**

Filing for veteran benefits is a free service provided by the North Carolina Division of Veterans Affairs and local County Veteran Service Officers (CVSO). Claims can also be filed by National Service Officers such as: VA, VFV, American Legion, and Disabled American Veterans (DAV), etc. The disability claim process begins the moment you file a claim.

To file, veterans must sign a power of attorney (POA) which authorizes VSOs to act on your behalf when preparing, presenting and prosecuting your claim for any and all benefits from the VA.

**STEP 2: SUBMIT EVIDENCE**

You must submit evidence to support your disability claim. Evidence submitted at the time of the filing will help expedite your claim. Your disability evaluation will be based on the evidence so it is essential that the information is accurate and complete. VSOs can assist you in this process.

**STEP 3: GET A VA PHYSICAL EXAM**

The exams that the VA requests will depend on your claim and treatment history. Your nearest VA Medical Center will schedule the exam and contact you to let you know when and what exams are scheduled. After the exams, a report will be prepared and sent to a rating board. You can help the process go faster by keeping your appointments and asking your private medical providers to send copies of your records to the VA office.

**STEP 4: OBTAIN DECISION**

The VA will consider all evidence submitted and make a decision about whether or not the claim supports injuries and disabilities chronically incurred, aggravated or contains certain presumptive conditions while in service. If the VA approves the claim, then a rating is decided based on how severe your condition are. The rating is defined and set based on federal law.

**OPTIONS FOR DENIED CLAIMS OR IF YOU DISAGREE WITH A DECISION**

If the VA denies your claim, you may appeal the decision. You may also appeal if your claim was approved, but you disagree with any part of the rating.

An appeal involves many steps, some of which are optional, some that are required. The appeals process has strict time limits that include:

1. Notice of Disagreement (NOD)
2. Statement of Case (SOC)
3. Hearing (Optional)
4. Formal Appeal (Form 9)
5. Board of Veterans Appeals (BVA)
6. U.S. Court of Appeals for Veterans Claims (CAVC)

Unfortunately, this process can take years to come to a final decision, but once a decision has been made, you will be notified by mail.

**CHECK YOUR VA DISABILITY CLAIM ONLINE**

Sign up for eBenefits at ebenefits.va.gov

**VETERANS CLAIMS ADVOCACY FOR VETERANS, THEIR SURVIVORS AND DEPENDENTS**

The Federal VA benefit system actually is a legal system. In order to qualify for benefits, veterans must file a claim against the United States proving they are eligible for these benefits through the submission of legal, medical and medical evidence.

NCDVA employs federally accredited and state certified Veterans Service Officers (VSOs) who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations) and are allowed to practice by taking Power of Attorney for veterans seeking benefits. These VSOs represent veterans, their dependents and survivors before the Federal VA in their claims and appeals.

With its County Veteran Service Officer and National Service Officer partners, NCDVA provides claims and counseling advocacy and representation to North Carolina’s 800,000 veterans. In 2013, NC Veterans completed 51,000 claims. Currently, NCDVA holds Power of Attorney for nearly 150,000 North Carolina Veterans.

Besides claims work, VSOS regularly help veterans and their families learn about other benefits that they may be eligible for. VSOS are knowledgeable about the many resources available within the state and can usually assist in finding help and solutions to issues that you may be facing.

**PRESUMPTIVE HEALTH CONDITIONS**

There are three categories in which veterans may qualify for service-connected disability based on a condition to be presumed by military service. These groups are 1) veterans who were diagnosed with a chronic disease such as arthritis, diabetes, or hypertension within one year of being released from active duty; 2) veterans diagnosed with amyotrophic lateral sclerosis (ALS) anytime after discharge of service and at least 90 days of continuous service; and 3) veterans who served in the conflicts / geographic regions associated with those diagnosed conditions identified below. For more information on presumptive, please contact a VSO.


**Atomic Veteran** [Exposed to Ionizing Radiation] Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or Nagasaki; service before Feb. 1, 1992 at Seabrook plant in Paducah, KY; Portsmouth, OH, or Oak Ridge, TN; or service before Jan. 1, 1974 at Amchitka Island, AK.

**Gulf War Veterans** Served in the Southwest Asia Theater of Operations during the Gulf Wars with conditions that are medically unexplained, including chronic multisymptom illnesses defined by a cluster of signs or symptoms that have existed for six months or more.

**Camp Lejeune** [Exposure to Contaminated Drinking Water at Camp Lejeune] There is limited and suggestive evidence of an association between certain diseases and the chemical compounds found at Camp Lejeune during the period of contamination. VA will consider disability compensation claims based on exposure to the contaminated water at Camp Lejeune on a case-by-case basis. The water systems were contaminated from August 1953 through December 1987.
COMPENSATION AND PENSION:
A monetary benefit paid to veterans who are disabled by an injury or illness incurred or aggravated during active military service. These disabilities are considered to be service connected.

DISABILITY COMPENSATION
Disability compensation is paid monthly and varies with the degree of disability, the impairment to a veteran’s earning capacity and the number of dependents. Veterans with certain severe disabilities may be eligible for additional special monthly compensation. These benefits are not subject to federal or state income tax.

NATIONAL GUARD / SELECT RESERVE
Reservists who serve on an active duty establish veteran status and may be eligible for the full range of VA benefits, depending on the length of active military service and a discharge or release from active duty under conditions other than dishonorable. In addition, reservists not activated may qualify for some VA benefits.

VA DISABILITY PENSION BENEFIT FOR WARTIME VETERANS
A non-Service-Connected Disability VA Pension is a benefit paid to wartime veterans who have limited or no income, and who are age 65 or older, or, under 65 and are permanently and totally disabled, a patient in a nursing home or are receiving Social Security disability payments. The amount that’s payable depends upon the type and amount of income the veteran and family members receive from other sources.

Veterans who are more seriously disabled may qualify for Aid and Attendance or Housebound benefits. These benefits are paid in addition to the basic pension rate. Monthly payments are made to qualified veterans to bring their total income to a congressionally established support level (including other retirement and Social Security income).

AID AND ATTENDANCE (A & A)
An A&A benefit is paid in addition to monthly pension and compensation. It may be paid without eligibility for a pension. A&A is allowed if the veteran requires the aid of another person in order to perform his or her daily living activities; is bedridden; is a patient in a nursing home due to mental or physical incapacity; or has corrected visual acuity of 5/200 or less, in both eyes, or concentric contraction of the visual field to 5 degrees or less.

HOUSEHOLD BENEFITS
A&A may not be paid without eligibility for pension and compensation. Qualifying veterans must have a single permanent disability (rated 100 percent disabled) and need assistance, or have a single permanent disability (100 percent disabled) and another disability, or disabilities, evaluated as 60 percent or more disabling. A veteran cannot receive both A&A and Household Benefits at the same time.

WHAT IS eBENEFITS?
eBenefits is a joint VA/DoD web portal that provides resources and self-service capabilities to Veterans, Service members, and their families to research, access and manage their VA and military benefits and personal information. eBenefits uses secure credentials to allow access to personal information and gives users the ability to perform numerous self-service functions. It is an essential way for veterans, service members, and their families to receive access to and service from VA and DoD.

WHAT CAN I DO IN eBENEFITS?
Some of the features within eBenefits allow veterans and service members to access official military personnel documents, view the status of their disability compensation claim, transfer entitlement of Post-9/11 GI Bill to eligible dependents (service members only), and register for and update direct deposit information for certain benefits.

HOW DO I ACCESS eBENEFITS?
eBenefits is located at www.ebenefits.va.gov. Before veterans or service members can access and use eBenefits they must be listed in the Defense Enrollment Eligibility Reporting System (DEERS). There are two methods of activation: online and over the phone. Veterans must have a valid email address to access eBenefits.

HOW DO I REGISTER FOR AN eBENEFITS ACCOUNT?
There are two types of registration, Basic and Premium. With a Premium Account, you can view personal data about yourself in VA and DoD systems, apply for benefits online, check the status of your claims, update your address records, and more. To get a Premium eBenefits Account, you must verify your identity. Many people will be able to verify their identity online by answering a few security questions. Service members may verify their identity online by using their Common Access Card. Military retirees may verify their identity online using their Defense Finance and Accounting Service (DFAS) Logon. For those unable to verify their identity online, you will instantly receive a Basic Account. A Basic eBenefits Account lets you customize the site and access information you enter into eBenefits yourself, however, you cannot see your personal information in VA or DoD systems. For more information on eBenefits visit: www.ebenefits.va.gov

GO Online!

IF YOU ARE A VETERAN:
• Apply for Veterans benefits online.
• Check on your compensation or pension claims status.
• Upload documents to support your compensation or pension claim.
• Check on your appeal status.
• Order medical equipment such as hearing aid batteries and prosthetic aids.
• Conduct a health benefits eligibility check.
• Register for and update direct deposit information.
• Place orders for VA home loan certificate of eligibility.

IF YOU ARE A VETERAN, OR SERVICE MEMBER OR FAMILY:
• Utilize the military skills translator and résumé builder.
• Utilize a fast track claims processing system for Vietnam Veterans.
• Order medical equipment such as hearing aids and prosthetic socks.
• Check on your appeal status.
• Generate a VA home loan certificate of eligibility.
• Obtain official military personnel documents such as DD Form 214.
• Register for and update direct deposit information for certain benefits.
**Benefits Available for Service-connected Disabled Veterans**

The following benefits are available to all veterans with a 0% Service-connected Disability and Higher:

- Home loan Guaranty Certificate of Eligibility
- Service Disabled Veterans Life Insurance: Must file within 2 years from initial notice of service connected disability. (Insurance only)
- Outpatient treatment for: (1) service-connected conditions, and (2) for all medical conditions if enrolled in VA healthcare program. Co-payment for treatment may apply for non-service-connected conditions.
- Travel allowance for scheduled medical treatment in non-VA facilities: if VA facilities are not available.
- Prosthetic Devices: for service-connected conditions with an authorized fee basis card issued by the Prosthetics Department at VA Medical Centers. Temporary ratings of 100%, based on the ability to work due to service-connected disability. Veteran must be entitled to compensation at the 100% rate.
- Additional compensation for dependents (spouse, children, adopted children, and dependent parents)
- Non-Competitive Civil Service appointment: Job appointment without the requirement of an interview.
- Affirmative action in employment: A disabled veteran cannot be passed over to hire a nondisabled veteran or non-veteran unless at least three interviews have been conducted by the employer.
- Additional allowance for a spouse who is a patient in a nursing home: (Helpless or blind, or so nearly helpless as to require the aid and attendance of another person.)
- Ten Point Civil Service Preference (10 points added to Civil Service test score only after veteran achieves at least 70 on a test).
- Annual Clothing Allowance is available for veterans with a service-connected condition that requires the use of a prosthetic or orthopedic appliance (artificial limbs, braces, wheelchairs) or use prescribed medications for a skin condition which tends to wear, tear, or soil clothing. The items used must be prescribed and dispensed at a VA Medical Center. Temporary ratings of 100%, based on the hospitalization for a service-connected disability requiring at least one month of convalescence or immobilization by cast.
- Dental treatment for (1) service-connected dental condition, or (2) follow-up dental treatment which has begun while hospitalized at a VA Medical Center, or any former Prisoner of War with 90 consecutive days or more of confinement. Some restrictions may apply.
- Home Improvement and Structural Alteration Grant Program is administered by the Prosthetics Department at VA Medical Facilities for medically required improvements and/or structural changes to the veteran’s residence. This Grant requires a VA Doctor’s prescription. Service-connected veterans can receive up to a $4,100 grant. Non-service-connected veterans may receive a grant up to $1,200. The grant is to be used for allowing entrance or exit improvements for residence, essential lavatory and sanitary facilities, and kitchen and bathroom accessibility to sinks and counters. This grant is not for complete remodeling of a veteran’s bath or kitchen.
- Vocational Rehabilitation which includes full medical and dental care, a subsistence allowance in addition to disability payments, payment for all required school-related supplies and direct payment of tuition. Funding fee waived for Home loan Guaranty loans.

**30% Service Connected and Higher, All of the Above Plus:**

- Additional compensation for dependents (spouse, children, adopted children, and dependent parents)
- Medical Treatment in non-VA facilities: for any medical condition with a fee basis card issued to the veteran by an authorized VA Medical Center.

**60-90% Service Connected or Higher, All of the Above Plus:**

- Individual unemployability (increased compensation) payable at the 100% rate based on the inability to work due to service-connected disability plus:
  - Dental treatment
  - Educational Assistance for Dependents: (under chapter 35)
  - Civilian Health and Medical Program of the US Department of Veterans Affairs (CHAMPVA)
  - Specially Adapted Homes: Grants Up to $1,200. The grant is to be used for buying or remodeling adaptive homes or paying indebtedness on an existing home. Veteran must be entitled to compensation for permanent and total service-connected disability due to: (1) the loss or loss of use of both lower extremities or (2) disability which includes blindness in both eyes, having only light perception, plus loss of use of one lower extremity, or (3) loss or loss of use of one lower extremity together with residuals of organic disease or injury, or (4) loss of use of one upper extremity which so affects the balance as to preclude locomotion without using braces, canes, crutches, or a wheelchair.
- Special compensation: veteran must be rated and approved for Special compensation for permanent and total service-connected disability due to: (1) blindness in both eyes with a $2,500 visual acuity or less, or (2) anatomical loss or loss of use of both hands. Veteran must be rated and approved for this grant.
- Veterans Mortgage Life Insurance: Decreasing term mortgage insurance up to $90,000 for veterans who have received a Specially Adaptive Housing grant and have an existing mortgage.
- Waiver of cost of Service Disabled Life Insurance: and additional $10,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissioning and Employment: for veterans and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID issuing facility.
- Waiver of cost of Service Disabled Life Insurance: and additional $10,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissioning and Employment: for veterans and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID issuing facility.
- Duty retirement retiree receives, 70-80% within four years of a 20 or more year retirement retiree receives, 70-80% $100,00, 90%-200, 100% - $300. This compensation is paid from the retiree’s military service branch.

**Compensation Higher than the 100% Rate:**

- Special Compensation: Veteran must be rated for Special Compensation due to the loss or loss of use of one upper extremity which so affects the balance as to preclude locomotion without using braces, canes, crutches, or a wheelchair. Veteran must be rated and approved for this grant.
- Specially Adapted Homes: Grants up to $8,250.00, for the cost to adapt a veteran’s home or to acquire a residence that is already adapted or to acquire a veteran’s home or to acquire a veterans home or to acquire a
- Compensation for permanent and total service-connected disability due to: (1) blindness in both eyes with a $2,500 visual acuity or less, or (2) anatomical loss or loss of use of both hands. Veteran must be rated and approved for this grant.
- Veterans Mortgage Life Insurance: Decreasing term mortgage insurance up to $90,000 for veterans who have received a Specially Adaptive Housing grant and have an existing mortgage.
- Waiver of cost of Service Disabled Life Insurance: and additional $10,000 of life insurance at cost to veteran. Veteran must have applied for insurance within two years of initial disability rating or within two years of a new disability rating. An increase in a disability rating does not qualify as a new disability.
- Commissioning and Employment: for veterans and dependents: The veteran must request a letter from the VA specifying veteran is in receipt of 100% disability, and then applies for a military ID card at the nearest ID issuing facility.
- Duty retirement retiree receives, 70-80% within four years of a 20 or more year retirement retiree receives, 70-80% $100,00, 90%-200, 100% - $300. This compensation is paid from the retiree’s military service branch.

**Free Gratis Plates**
- Free hunting/Fishing License
- FREE Entry into State Parks
- FREE Grants Plate

Call Us: 844.NC4.VETS
DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is the primary monthly monetary benefit payable to surviving dependents of a deceased veteran, and is the monetary benefit to disability compensation for veterans.

This benefit is payable if the veteran died on active duty or in the line of duty and the death was not due to willful misconduct. Or, if death was after service, the death was caused by or attributed to a service-connected disability.

The current basic monthly rate of DIC is $1233.00 for an eligible surviving spouse.

DEATH PENSIONS

Survivors (Death) Pension is a needs-based benefit paid to an unmarried surviving spouse, or an unmarried child, who meets certain age or disability requirements, of a deceased wartime veteran.

In order to qualify for a VA Death Pension, the VA calculates income received from most sources by the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 42 for more information on Burial Benefits.

BURIAL BENEFITS

Dependents and surviving spouses of an eligible veteran are eligible to be buried in national cemeteries. When a death occurs and eligibility for interment in a national cemetery is determined, grave space is assigned by the cemetery director in the name of the veteran or family member. One gravesite is permitted for the interment of all eligible family members, unless soil conditions or the number of family decedents necessitate more than one grave. There is no charge for burial in a national cemetery.

See Page 42 for more information on Burial Benefits.

HEADSTONES AND MARKERS

Spouses and dependents are not eligible for a Government-furnished headstone or marker unless they are buried in a national cemetery, state veteran’s cemetery, or military post/base cemetery.

DEPARTMENT SERVICE

The American Legion

www.nclegion.org

DEPARTMENT SERVICE OFFICER

Cajun Comeau

Winston-Salem, NC

(336) 631-5471

Cajun.comeau@va.gov

NATIONAL VETERAN SERVICE ORGANIZATIONS

NOT A MEMBER? YOU SHOULD BE.

AMERICAN VETERANS OF WWI, WWII, KOREA AND VIETNAM

www.amvets.org

AMERICAN EX-PRISONERS OF WAR

COMMANDER

Jacob Roth

Fayetteville, NC

(910) 425-2313

jroth@nvrc.nic.com

THE AMERICAN LEGION

DEPARTMENT ADJUTANT

Frank Stancil

Raleigh, NC

(919) 832-7506

nclegion@nicerc.com

www.nclegion.org

NATIONAL SERVICE OFFICER

Roderick Stowers

Winston-Salem, NC

(336) 631-5471

Roderick.stowers2@va.gov

MILITARY ORDER OF THE PURPLE HEART

COMMANDER

James Hicks

Raleigh, NC

(919) 819-6205

jhicks@vfwnc.org

www.purpleheart.org

NATIONAL ASSOCIATION FOR BLACK VETERANS

COMMANDER, Richard O. Kingsberry

Charlotte, NC

(704) 621-0400

Richard.kingsberry@cms.k12.nc.us

www.nabvets.org

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NATIONAL SERVICE OFFICER

Clauphus Summers

Winston-Salem, NC

(336) 631-5471

Clauphus.summers@va.gov

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A person who served in the active duty military and who was discharged or released under conditions other than dishonorable may qualify for VA health care benefits.

Reservists and National Guard members also may qualify for VA health care benefits if they were called to active duty (other than for training) only by a federal order and completed the full period for which they were called or ordered to active duty.

Veterans who enlisted after Sept 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty.

Once enrolled, veterans can receive health care at VA health care facilities anywhere in the country. Veterans enrolled in the VA health care system are afforded privacy rights under federal law. During enrollment, each veteran is assigned to a priority group based on their service connected disability rating and other factors. VA uses priority groups to balance demand for VA health care enrollment with resources.

For most veterans, entry into the VA health care system begins by applying for enrollment.

To apply, complete VA Form 10-10EZ, Application for Health Benefits, which may be obtained from a VA health care facility or regional benefits office, online or by calling VA.

One enrolled, veterans can receive health care at VA health care facilities anywhere in the country. Veterans enrolled in the VA health care system are afforded privacy rights under federal law.

STANDARD BENEFITS
VA's medical benefits package provides the following health care services to all enrolled veterans:

- Preventive Care Services
- Ambulatory (Outpatient) Services
- Diagnostic and Treatment Services
- Hospital (Inpatient) Services
- Dental Care
- Durable Medical Equipment
- Eyeglasses
- Hearing Aids
- Home Health Care Services
- Orthopedic, Prosthetic, and Rehabilitative Devices
- Orthopedic, Prosthetic, and Rehabilitative Services
- Readjustment Counseling
- Sexual Trauma Counseling

Women veterans are eligible for the same VA benefits as male veterans.

Women veterans enrolled in the VA health care system are provided the following health care services to all enrolled veterans:

- Maternity care is covered in the medical benefits package to include care for newborn children. Women veterans for up to 7 days after birth. VA is also mandated to implement pilot programs to provide child care to women veterans receiving medical care, and to provide readjustment services to women veterans. Identity evaluation and limited treatments also are available.
- Women Veterans Program Managers are available at all VA facilities to help veterans seeking treatment and benefits.

Veterans who served in the active duty military and who was discharged or released under conditions other than dishonorable may qualify for VA health care benefits.

Reservists and National Guard members also may qualify for VA health care benefits if they were called to active duty (other than for training) only by a federal order and completed the full period for which they were called or ordered to active duty.

Veterans who enlisted after Sept 7, 1980, or who entered active duty after Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty. After Oct. 16, 1981, must have served 24 continuous months or the full period for which they were called to active duty in order to be eligible.

This minimum duty requirement may not apply to veterans discharged for hardship, early out, or a disability incurred or aggravated in the line of duty.

5-YEAR POST DEPLOYMENT BENEFIT. Veterans, including members of the National Guard and activated reservists, are eligible for the enhanced "Combat Veteran" benefits if they served on active duty in a theater of combat operations after Nov. 11, 1998, and have been discharged under honorable conditions.

IF YOU KNOW A VET WHO NEEDS TO CHANGE HIS DISCHARGE, SEE PAGE 63 FOR MORE INFORMATION.

HOSPITALS AND VA MEDICAL CENTERS

CHARLOTTE
1824 Hilldale Rd
Durham, NC 27705
919-383-6107

DURHAM VA MC
508 Fulton Street
Durham, NC 27705
919-286-0411
888-878-6890

FAYETTEVILLE VA MC
2300 Ramsey Street
Fayetteville, NC 28301
910-488-2120
800-771-6106

SALISBURY VA MC
1601 Brenner Avenue
Salisbury, NC 28144
704-638-9000
800-469-8262

GREENVILLE HCC
401 Maye Blvd
Greenville, NC 27834
252-830-2149

HICKORY CBC
2440 Century Pl., S.E., Hickory, NC 28602
800-706-9126

FRANKLIN
647 Wayah St
Franklin, NC 28734
828-369-1781

GOLDSBORO
2620 Hospital Road
Goldsboro, NC 27534
919-731-4809

ASHEVILLE VA MC
1100 Tunnel Road
Asheville, NC 28805
828-298-7911

ELIZABETH CITY
1845 W City Dr
Elizabeth City, NC 27909
(757) 722-9961

SLEEPY HOLLOW
5870 University Dr., Suite 203
Durham, NC 27713
919-236-0211

ROBESON CO.
139 Three Hunts Drive
Pembroke, NC 28372
910-272-3220

RALEIGH I
3305 Sungate Blvd
Raleigh, NC 27610
919-212-0229

RALEIGH II
3040 Hammond Business Place Suite 105
Raleigh, NC 27603
919-899-6259

RUTHERFORD CO.
374 Charlotte Road
Rutherfordton, NC 28139
828-298-2780

WILMINGTON HCC
1705 Gardner Road
Wilmington, NC 28405
910-343-5300

WINSTON-SALEM
190 Kemel Park Drive
Winston-Salem, NC 27103
336-768-3296

VA HEALTHCARE BASIC ELIGIBILITY

ENROLLMENT

To help veterans seeking treatment and benefits.

The North Carolina Division of Veterans Affairs

The Vet Center Combat Call Center is an around the clock confidential call center where combat veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life. The staff is comprised of combat veterans from several eras as well as family members of combat veterans.

SEE NC4VETS MAPS FOR YOUR LOCAL HEALTH SERVICE LOCATION

VET CENTERS
Services provided at the Vet Center include bereavement and readjustment counseling to individuals, groups, couples, and families.

If you served in a combat zone and received a campaign ribbon, you and your family are eligible for Vet Center services. In addition, parents, siblings, spouses and children of any active duty service member who dies while on active duty are eligible for bereavement counseling services. Services are also provided to any veteran who experienced military related sexual trauma while on active duty.

CALL US: 844.NC4.VETS

US VISITORS @ NC4VETS.COM | 844.NC4.VETS

THE NORTH CAROLINA DIVISION OF VETERANS AFFAIRS

844.NC4.VETS

SEE NC4VETS MAPS FOR YOUR LOCAL HEALTH SERVICE LOCATION
TRAVEL REIMBURSEMENT

VA has the authority to provide eligible beneficiaries reimbursement for mileage, special mode of transportation, and in certain circumstances, a taxi or hired car. If you meet the criteria below, you may be eligible for mileage reimbursement or special mode transport. You qualify if:

- You have a service-connected (SC) rating of 30 percent or more.
- You are traveling for treatment of a SC condition.
- You receive a VA pension.
- Your income does not exceed the maximum annual VA pension rate.
- You are traveling for a scheduled compensation or pension examination.

You qualify for Special Mode Transportation if:

- Your medical condition requires an ambulance or a specially equipped van as determined by a VA clinician.
- You meet one of the eligibility criteria listed above.
- The travel is pre-authorized (authorization is not required for emergencies if a delay would be hazardous to life or health).

SCHEDULED VERSUS UNSCHEDULED APPOINTMENTS

Scheduled appointments qualify for round-trip mileage. Unscheduled visits may be limited to return mileage only.

In order to be eligible for travel benefits when transporting to VA care or treatment, a veteran must actually be incurring an expense. Should one or more veterans travel together in a private vehicle, only the owner of the vehicle is actually incurring expenses and therefore is the only person entitled to travel reimbursement. However, should multiple veterans share a vehicle, where passengers must pay for their transport such as a taxi or where one veteran pays another for transportation, then all are entitled to travel reimbursement either at the mileage reimbursement rate or actual expense, whichever is less. Such persons must provide a receipt to indicate an incurred expense and to receive reimbursement. Find your local medical center for reimbursement rates.

NC DISABLED AMERICAN VETERANS (DAV) TRANSPORTATION PROGRAM FOCs

C ALVIN E. TURNER
DURHAM VAH 508 Fulton St. (135)
Durham, NC 27705
(919) 286-0411 EXT. 7617

ANDREW CLARK
ASHEVILLE VAMC 1100 Tunnel Road, Room 8421
Asheville, NC 28805
(828) 298-7911 EXT. 5349

JAMES A. MARTIN
SALISBURY VAMC 1601 Bremer Ave.
Bldg. 6 Rm. 1504
Salisbury, NC 28144
(704) 638-9000 EXT. 3904

VACANCY
FAYETTEVILLE VAMC 2300 Ramsey St., Rm. 245
Fayetteville, NC 28301
(910) 486-2100 EXT. 7302

VA HOSPITAL TRANSPORTATION SERVICE PROGRAM

The Veterans Health Administration has a transportation program for non-ambulatory and remote VA patients. The Veterans Transportation Service (VTS) provides transport for veterans to VA Medical Centers (VAMCs). These services include vehicle routing and scheduling software for VA Medical Facilities.

While all veterans with VA funded medical appointments are eligible to ride VTS, a first priority is given to wheelchair-bound patients who have no other transportation alternatives. VTS is establishing a network of community and volunteer transportation services to improve access to VA health care, including the Durham VAMC.

RESERVATIONS ARE REQUIRED

Reservations are needed for transportation at least four full business days before the date of transport is needed. Specific information about the veteran is also required. To make a reservation, call 800-949-1004, ext. 55044.

DAV TRANSPORTATION NETWORK

Because many veterans lack transportation to and from VA medical facilities for needed treatment, the Disabled American Veterans (DAV) operates a nationwide Transportation Network to meet this need. Through the Transportation Network, DAV volunteers drive veterans to and from VA medical facilities for treatment.

The Transportation Network is a clear example of veterans helping veterans. The DAV has 189 Hospital Service Coordinators around the country who coordinate the transportation needs for disabled veterans. Contact your local medical center for more information.

VOLUNTEER DRIVERS NEEDED:

The DAV is always looking for volunteer drivers. If you are interested in volunteering in the DAV Transportation Network please visit www.dav.org/help-dav/volunteer/drive-a-van.

CHAMPVA AND TRICARE

The Civilian Health and Medical Program of the U.S. Department of Veterans Affairs (CHAMPVA) is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with eligible beneficiaries. The program is administered by Health Administration Center.

Due to the similarity between CHAMPVA and the Department of Defense (DoD) TRICARE program (sometimes referred to by its old name, CHAMPUS) the two are often mistaken for each other. CHAMPVA is a U.S. Department of Veterans Affairs (VA) program whereas TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their families, and survivors. In some cases a veteran may look to be eligible for both/either program on paper. However, if you are a military retiree, or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary.

NON-VA MEDICAL CENTER EMERGENCY CARE

Veterans are eligible for emergency care at non-VA facilities under certain circumstances. The 2010 Veterans Emergency Care Protection Act enabled VA to reimburse veterans enrolled in VA health care for the remaining cost of emergency treatment if the veteran has outside insurance that only covers part of the cost. If the non-VA emergency care is received, notification to the nearest VA health care facility must be made within 72 hours of hospitalization. VA payment is limited up to the point that veteran’s condition is stable for transport to a VA Facility.

The VA can also provide retroactive reimbursements for emergency care received after July 19, 2001, if considered appropriate under the circumstances.

ONLINE MANAGEMENT

Managing your health information appointments, prescriptions, lab, blood tests and even exchanging messages with your health care team has never been easier. My HealtheVet, your online Personal Health Record, helps you gain a better understanding of your health status and allows you to explore a variety of ways to monitor and improve your health, 24 hours a day/7days a week.

To get the most out of My HealtheVet, veterans are urged to visit their local VA health care facility to get an upgraded account, known as In-Person Authentication (IPA). This simple process allows you to use My HealtheVet to:

- View your VA appointments
- Access VA wellness reminders
- Communicate online through secure messaging
- View laboratory results and more

To begin using My HealtheVet, register today at www.myhealth.va.gov.
PTSD Mobile App

PTSD Coach has now been downloaded over 100,000 times in 74 countries around the world. The PTSD Coach app can help you learn about and manage symptoms that commonly occur after trauma. Features include: Reliable information on PTSD and treatments that work; Tools for screening and tracking your symptoms; Convenient, easy-to-use skills to help you handle stress symptoms; Direct links to support and help; Always with you when you need it.

Together with professional medical treatment, PTSD Coach provides you dependable resources you can trust. If you have, or think you might have PTSD, this app is for you. Family and friends can also learn from this app.

Download the Mobile App
Free PTSD Coach download from: iTunes (iOS)* and Google Play (Android)*.

TRAUMA AND PTSD
Post Traumatic Stress Disorder (PTSD) is a mental health issue that can occur after someone goes through a traumatic event such as war, assault, disaster, or a car accident. Most people have some stress reactions after a trauma. Each service member will have their own experiences. However, understand that almost all service members will need time to readjust after being in a war zone. This can be especially intense during the first months at home. Common stress reactions are a normal part of readjustment. The stigma of mental health issues can be a huge barrier for people who need help, but knowing when and how to get help is actually part of military training. Visit your local Vet Center (complete list of locations are on page 29) if you would like to talk to someone about what you are experiencing. You can also learn more about PTSD at ptsd.va.gov.

VA Resource Centers

SALISBURY
VAMC PTSD Resources Outpatient Therapy Unit Inpatient Therapy Unit Call 704-638-9000 Ext: 3175
WINSTON-SALEM
CBOC 336-768-3296 Ext: 1603
CHARLOTTE
CBOC 704-638-9000 Ext:3175
HICKORY
CBOC 704-638-9000 Ext: 3175

NC Resource Centers
Brain Injury Resource Offices are located throughout the state and are available to help you.
Statewide Family Help Line: 1-800-377-1464
• Raleigh area call 1-919-833-9634
• Charlotte area call 1-704-355-1502
• Greenville area call 1-252-717-3347
• Asheville area call 1-866-890-7801

TRAUMATIC BRAIN INJURY (TBI)
Major advancements in protective and medical technology have vastly increased survivability rates among wounded U.S. service members. They have also introduced new challenges to care for increasing numbers of veterans and service members with extremely complex injuries, particularly polytrauma and traumatic brain injury.

A Traumatic Brain Injury (TBI) happens when something outside the body hits the head with significant force.

This could happen when the head hits a windshield during a car accident, when a piece of shrapnel enters the brain, or during an explosion of an improvised explosive device (IED).

Individuals who sustain a TBI may experience a variety of effects, such as an inability to concentrate, an alteration of the senses (hearing, vision, smell, taste, and touch), difficulty speaking, and emotional and behavioral changes.

If you experienced head trauma during your service, please contact the VA to schedule an examination. To learn more about TBI, visit www.polytrauma.va.gov.

Military Sexual Trauma

Military Sexual Trauma (MST) is the term that the Department of Veterans Affairs uses to refer to sexual harassment that occurred while the veteran was in the military. It includes any sexual activity where someone is involved against his or her will—he or she may have been pressured into sexual activities (for example, with threats of negative consequences for refusing to be sexually cooperative, implied faster promotions, or better treatment in exchange for sex), and may have been unable to consent to sexual activities (for example, when intoxicated), or may have been physically forced into sexual activities.

Other experiences that fall into the category of MST include unwanted sexual touching or grabbing; threatening, offensive remarks about a person’s body or sexual activities; and/or threatening or unwelcome sexual advances.

Both women and men can experience MST during their service. All veterans seen at Veterans Health Administrations facilities are asked about experiences of sexual trauma because they know that any type of trauma can affect a person’s physical and mental health, even many years later. People can recover from trauma and the VA has free services to help veterans do this. You do not need to have a VA disability (service connected) rating to receive these services and may be able to receive services when you are not eligible for other VA care. You do not need to have reported the incident(s) when they happened or have other documentation that they occurred.

For more information, veterans can speak with a VA healthcare provider, contact the MST Coordinator at their nearest VA Medical Center, or contact their local Vet Center. More MST information can be found at www.mentalhealth.va.gov.


RETURNING VETERANS AND POSSIBLE BEHAVIORAL HEALTH ISSUES

Although the majority of veterans who return from deployment do not have a behavioral health condition and have not experienced a traumatic brain injury (TBI) all service members, veterans, and family members experience a period of readjustment as they reintegrate into life with family, friends and community. Behaviors needed to survive in war zone, such as distance from family, friends and community. Behaviors needed to survive in war zone, such as distance from family, may initially translate into troublesome behaviors in civilian life.” SAMA/DSST. 2012.

The North Carolina Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (MHC/DD/SA) with its Local Management Entities–Managed Care Organizations (LME–MCO) provides mental health, developmental disabilities, including ‘TBI’ substance use services through a network of community-based agencies in all of the state’s 100 counties.

Services and support are available to address the full continuum of care including crisis intervention, prevention, treatment and recovery supports for both adults and children. Program services are accessed by contacting the LME/MCO contracted to provide services in your county. To find out which LME/MCO your county is assigned to, please visit the DMH/DD/SA website at ncdohs.gov/mhddsa/mhomeblue.htm or call the customer service and community rights call center at 1-855-262-1946. The LME-MCO can also assist individuals needing to access the services provided by the Division of State Operated Health Facilities (DSOH). Applications for care at the state psychiatric hospitals, the Alcohol and Drug Treatment Centers and the Developmental Centers can be made through your local LME-MCO.

OTHER PROGRAMS THAT MIGHT BE OF INTEREST:

The TASC (Treatment Alternatives for Safe Communities) Program works with individuals involved in the criminal justice system. TASC works with individuals, families and probation officers to arrange for treatment and other support services. For more information about TASC services in your community please see the contact information: www.nctasc.net/main/providermap-t.php

Driving While Impaired Services (DWI) works with those individuals who have been convicted of Driving While Impaired to arrange interventions or treatment so that driving privileges can be restored. Contact the program by calling (919) 733-0566. For more information about DWI-related services in your community please see the contact information here: www.ncdohs.gov/mhddsa/services/dwi/localstores.htm

North Carolina Peer Support Specialist Program - Veterans interested in becoming a certified Peer Support Specialist can contact the Peer Support Specialist Program managed by the University of North Carolina School of Social Work. For more information, go to http://pss.unc.edu/

HOW TO ACCESS SERVICES LOCALLY:

Accessing services begins with a phone call to the LME-MCO; additional information is also available on the LME/MCO’s website. Each LME/MCO has a trained Veteran Point of Contact as well as a specific TBI Point of Contact who can assist service members, veterans, and their families seeking services. The list of 24/7 access numbers, the LME/MCO website address and the Veteran Point of Contact is provided on page 35.

MH/DD/SA is a member of the Governor’s Working Group on Veterans, Service Members, and their families. This group is comprised of federal, state, and local agencies who meet regularly to identify the needs and to develop strategies to meet the needs of our military connected citizens. The North Carolina MH/DD/SA is proud to serve those who have served.

DIVISION OF SOCIAL SERVICES

There are 100 local Department of Social Services sites located in each county of North Carolina. The goal of this DHHS program in partnership with the local agencies is to protect children, strengthen families and help North Carolinians achieve maximum self-sufficiency. The Social Services Departments can assist county residents, including veterans and their families with the following services:

- Adoption Services
- Interstate Compacts Interpreting Services Licensing
- Child Placement Agency
- Foster Homes/Foster Care
- Maternity Homes
- Residential Child Care Homes
- Lifeline-Linkup
- Problem Prevention Services
- Refugee Assistance Safe Surrender
- System of Care
- Work First Family Assistance
- Adult and Child care
- Health Coverage (Medicaid eligibility)

Applications for benefits can be taken at the local county Department of Social Services where you live. Contact your county DSS for information about the types of documentation you may need to provide when you apply. Eligibility requirements vary for different programs. Staff at the county DSS will assist you with this process or you may call the DHHS Customer Service Center at 1-800-662-7030.

A list of the county Departments of Social Services can be found on the NC DHHS web page www.ncdhhs.gov/dss/; including phone numbers, physical addresses and mailing addresses.

DIVISION OF VOCATIONAL REHABILITATION SERVICES

The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services. These services are provided to people with physical, psychiatric; or intellectual disabilities and to individuals who are deaf or hard of hearing or have other communicative disorders to assist them with living independently and with finding a job and staying on the job.

The division (known to many simply as “VR”) has local field offices and facilities that serve every county in North Carolina. We also directly serve businesses and other organizations by referring to them individuals we have helped prepare for employment and who are well-matched for jobs with these organizations.

1-800-662-7030
TTY (919)689-3579
VP (919)324-1500
Fax: (919)773-7968
MAILING ADDRESS: NCDVRS
2801 Mail Service Center
Raleigh, NC 27699-2801

LME MILITARY AND COMMUNITY VETERANS CONTACTS

<table>
<thead>
<tr>
<th>LME</th>
<th>CONTACT</th>
<th>Phone #</th>
<th>CONTACT EMAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALLIANCE BEHAVIORAL (Central/Eastern)</td>
<td>Hank Debnam</td>
<td>(919) 651-8401</td>
<td><a href="mailto:hdebnam@alliancebev.org">hdebnam@alliancebev.org</a></td>
</tr>
<tr>
<td>CENTERPOINT (North Central)</td>
<td>Rob Pegg</td>
<td>(336) 778-3506</td>
<td>r婆婆@lhps.org</td>
</tr>
<tr>
<td>COASTAL CARE (South Eastern)</td>
<td>Charlene Ivwin</td>
<td>(910) 459-4837</td>
<td><a href="mailto:charlene.Iwvin@coastalcarenc.org">charlene.Iwvin@coastalcarenc.org</a></td>
</tr>
<tr>
<td>ECBH (North Eastern)</td>
<td>Bobbie Loop</td>
<td>(866) 998-2597</td>
<td><a href="mailto:bloop@ecbhhome.org">bloop@ecbhhome.org</a></td>
</tr>
<tr>
<td>EASTPOINTE (South Eastern)</td>
<td>Susan Johnson</td>
<td>(800) 513-4002</td>
<td><a href="mailto:sjohnson@eastpointe.net">sjohnson@eastpointe.net</a></td>
</tr>
<tr>
<td>PARTNERS BEH. HEALTH (Western)</td>
<td>Karen Creech</td>
<td>(704) 772-4314</td>
<td><a href="mailto:KCreech@partners-BH.org">KCreech@partners-BH.org</a></td>
</tr>
<tr>
<td>CARDINAL INNOVATIONS (Western)</td>
<td>Emily Godfrey</td>
<td>(704) 939-7803</td>
<td><a href="mailto:emily.godfrey@phsolutions.org">emily.godfrey@phsolutions.org</a></td>
</tr>
<tr>
<td>SANDHILLS (Central)</td>
<td>Phil Hewitt</td>
<td>(910) 673-9111</td>
<td><a href="mailto:phosphils@hotmail.org">phosphils@hotmail.org</a></td>
</tr>
<tr>
<td>SMOKY MOUNTAIN CENTER (Western)</td>
<td>Nancy Chastain</td>
<td>(828) 837-0071</td>
<td><a href="mailto:nancy.chastain@smokymountaincenter.com">nancy.chastain@smokymountaincenter.com</a></td>
</tr>
<tr>
<td>Cardinal Innovations (Western)</td>
<td>Chris Hayes</td>
<td>(828) 586-5501</td>
<td><a href="mailto:Chris.Hayes@smokymountaincenter.com">Chris.Hayes@smokymountaincenter.com</a></td>
</tr>
</tbody>
</table>

COMMUNITY MENTAL HEALTH POINTS OF CONTACT

<table>
<thead>
<tr>
<th>FACILITY</th>
<th>CONTACT PERSON</th>
<th>CONTACT NUMBER</th>
<th>CONTACT EMAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asheville</td>
<td>Laura Tugman</td>
<td>(828) 298-7911</td>
<td><a href="mailto:latugman@ncdohs.gov">latugman@ncdohs.gov</a></td>
</tr>
<tr>
<td>Durham</td>
<td>Cindy Woods</td>
<td>(919) 286-0411</td>
<td><a href="mailto:cynthia.woods@ncdohs.gov">cynthia.woods@ncdohs.gov</a></td>
</tr>
<tr>
<td>Fayetteville</td>
<td>Bill Castillo</td>
<td>(910) 488-2120</td>
<td><a href="mailto:bill.castillo@ncdohs.gov">bill.castillo@ncdohs.gov</a></td>
</tr>
<tr>
<td>Salisbury</td>
<td>Sharyn Ayata</td>
<td>(704) 638-9000</td>
<td><a href="mailto:sharyn.ayata-vsa@ncdohs.gov">sharyn.ayata-vsa@ncdohs.gov</a></td>
</tr>
</tbody>
</table>
The State of North Carolina is proud to offer four, full-service, State Veterans Homes. They are located adjacent to the VA Medical Center in Fayetteville, on the W.G. Hefner Medical Center campus in Salisbury, Kinston, and in Black Mountain.

Please call our office at 844-NC4-VETS for further information. Our primary mission is to provide high quality care to veterans, which will improve their quality of life. At the North Carolina State Veterans Homes, we know how to meet the special needs of our veterans.

MISSION

To provide quality health care services in a professional and ethical manner, ensuring the trust, confidence and respect of our veteran residents, their families, employees, and the communities we serve”

The NC State Veterans Homes provide skilled nursing care to all eligible veterans. All of the NC State Veterans Homes are certified by VA Medical Centers of Jurisdiction, Medicaid, Medicare, and the Joint Commission.

Our professional staff and volunteers are committed to providing quality, comprehensive, short term or long term care with an extra warm and personal touch. It is important each veteran feels we are not just a skilled nursing facility, but an actual “home” in every sense of the word. Every individual is of vital interest to us and we ensure that our focus is the total needs of the resident. Through quality care and constant companionship, we strive to make every day not a “living experience,” but “an experience worth living.”

We encourage veterans and family members to arrange a pre-admission tour and meeting at your convenience. This will let you see first-hand the care and warmth of our homes as well as give you the opportunity to ask questions about the facility, or visit www.NC4VETS.com for a link to a virtual tour.

LONG – TERM CARE ELIGIBILITY

We serve all qualified North Carolina Veterans. The rate of payment is based on a daily per diem rates established by the NC Veterans Commission.

TO BE ELIGIBLE, A VETERAN MUST:

• Have served in the Armed Forces for other than training purposes.
• Have been discharged under honorable conditions from the United States Armed Forces.
• Have resided in North Carolina at least 24 months prior to the date of application.
• Be referred by a licensed physician and be in need of skilled nursing care.
• Be disabled by reason of age, disease, or other reasons determined through a physical exam. Our facility must be able to meet the need of the resident.

DEDICATED TO EXCELLENCE

Our highly skilled professional staff provides exceptional care and activities to enrich individuals.
• Comfort and security which encourages independence, meets individual needs and emphasizes personal choice.
• Comfortable, spacious accommodations in an attractive environment.
• Care provided by registered nurses, licensed practical nurses and certified nursing assistants under the direction of licensed physicians.
• Registered dietician on staff.
• Experienced social workers to assist veterans and families.
• Veterans Service Officer to assist veterans and families in applying for VA Benefits.
• Licensed by the State of North Carolina and approved for Medicare, Medicaid and third party insurance.
• Complete team of therapists provide physical, occupational and speech therapy within the facility.
• Specially designed therapeutic recreational programs directed by activity personnel on each unit.
• Full range of in-house activities, community outings and programs involving local volunteer groups.
• Special programs throughout the year honoring veterans.
• Our first two homes are 5 star rated and we expect our two newest homes to earn that distinction as well.

Hospital care provided by either the VA Medical Centers or local hospitals.
FAYETTEVILLE
150-bed home for Veterans

SERVICES OFFERED:
Semi-private rooms/private rooms (additional cost) 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, pharmacy, volunteer medication management, psychiatry, MSW socialworker, barber/beauty shop services.

Location:
214 Cochran Ave.
Fayetteville, NC 28301

Phone:
(910) 482-4131

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission

SALISBURY
99-bed home for Veterans

SERVICES OFFERED:
Semi-private rooms/private rooms (additional cost) 24-hour nursing, IV therapy, oxygen therapy, physical therapy, occupational therapy, speech therapy, wound care and pain management, full-time dietician, nourishment care, activity programming, hospice, counseling services, family group meetings, laundry, volunteer services, management, psychiatry, MSW social worker, barber/beauty shop services.

Location:
1601 Brenner Ave.
Salisbury, NC 28144

Phone:
(704) 638-4200

Visiting hours:
8AM to 8PM

Certifications:
Medicaid
Medicare
Joint Commission
HEALTH CARE / LONG TERM CARE

BLACK MOUNTAIN
100-bed home for Veterans

SERVICES OFFERED:
- Private rooms
- 24-hour nursing
- IV therapy
- Oxygen therapy
- Physical therapy
- Occupational therapy
- Speech therapy
- Wound care and pain management
- Full-time dietician
- Nourishment care
- Activity programming
- Hospice
- Private chapel
- Counseling services
- Family support group meetings
- Laundry
- Volunteer services
- Medication management
- Psychiatry
- MSW social worker
- Aquatic therapy
- Barber/beauty shop services

Location:
62 Lake Eden Road
Black Mountain, NC 28711

Phone:
(828) 257-6800

Visiting hours:
8AM to 8PM

Certifications:
- Medicaid
- Medicare
- Joint Commission

KINSTON
100-bed home for Veterans

SERVICES OFFERED:
- Private rooms
- 24-hour nursing
- IV therapy
- Oxygen therapy
- Physical therapy
- Occupational therapy
- Speech therapy
- Wound care and pain management
- Full-time dietician
- Nourishment care
- Activity programming
- Hospice
- Private chapel
- Counseling services
- Family support group meetings
- Laundry
- Volunteer services
- Medication management
- Psychiatry
- MSW social worker
- Aquatic therapy
- Barber/beauty shop services

Location:
2150 Hull Road
Kinston, NC 28504

Phone:
(252) 939-8000

Visiting hours:
8AM to 8PM

Certifications:
- Medicaid
- Medicare
- Joint Commission
The U.S. Department of Veterans Affairs (VA) Benefits Administration oversees a burial benefits program designed to assist claimants in meeting the funeral and burial costs of a deceased veteran.

**BURIAL & CEMETERY BENEFITS**

**SERVICE-CONNECTED DEATH**

If a veteran’s death is service-connected, the VA will pay burial allowance of up to $2,000 for deaths on or after Sept. 11, 2001. If the veteran is buried in a VA national cemetery, some or all of the cost of moving the veteran’s body to the national cemetery nearest the veteran’s home may also be reimbursed. There is no time limit for applying for a service-connected burial allowance. The person who bore the veteran’s burial expense may claim reimbursement from any VA regional office.

**NON-SERVICE-CONNECTED DEATH**

If a veteran’s death is not service-connected, there are two types of payments the VA may make. Burial and funeral expense allowances. The VA will pay a burial and funeral allowance if the veteran was discharged under conditions other than dishonorable and the veteran was in receipt of VA pension or compensation at the time of death. If a veteran died while in a VA facility or as a patient at an approved state nursing home, the VA may also pay this allowance.

**BURIAL PLOT ALLOWANCE**

When a veteran is buried in a cemetery that is not under the U.S. government jurisdiction, the VA may also pay a plot allowance, provided that the veteran was discharged under a condition other than dishonorable; and met other qualifications similar to that of a non-service-connected death.

**FILING A CLAIM FOR REIMBURSEMENT OF EXPENSES**

To file for reimbursement of burial expenses, an Application of Burial Allowance form must be submitted to the VA. The person filing the claim must also provide a certified copy of the veteran’s death certificate and proof of the veteran’s military service (Form DD-214), and itemized bills of the funeral and burial expenses.

**BURIAL FLAG**

A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased veteran who served honorably in the U.S. Armed Forces. It is furnished to honor the memory of a veteran’s military service to his or her country. When burial is in a national, state or post cemetery, a burial flag will automatically be provided. When burial is in a private cemetery, the funeral director will generally help the next of kin with this process.

**HEADSTONE AND MARKERS**

The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death.

For eligible veterans that died on or after Nov. 1, 1989 and whose grave is marked with a privately purchased headstone, VA may also furnish a headstone or marker to supplement the grave or a memorial to be affixed to the privately purchased headstone. Eligible veterans are entitled to either a Government-furnished headstone or marker, or the new medallion, but not both.

**BRONZE MEDALLIONS FOR HEADSTONES AND MARKERS**

The Department of Veterans Affairs (VA) may also provide a medalion, by request, to be affixed to an existing privately purchased headstone or marker to signify the deceased’s status as a veteran. If requested, the medalion is furnished in lieu of a traditional Government headstone or marker for veterans that died on or after Nov. 1, 1990, and whose grave is marked with a privately purchased headstone or marker.

**BURIAL AT SEA**

The VA National Cemetery Administration cannot provide burial at sea. For information, contact the U.S. Navy Mortuary Affairs Office toll free at 866-787-0081.

**MILITARY FUNERAL HONORS**

The Department of Defense (DoD) is responsible for providing military funeral honors. “Honoring Those Who Served” is the title of the DoD program for providing dignified military funeral honors to veterans who have defended our nation. Visit the North Carolina Veterans Affairs (NCVA) website for further information and instructions about this service. www.nc4vets.com.

**SURVIVOR BENEFIT PLAN**

When a military retiree dies, their retirement pay stops. This means that the surviving spouse no longer receives income. If a veteran is a military retiree, thought needs to be given as to how to protect the survivor from hardships caused by the loss of the retirement pay. One option available is the Survivor Benefit Plan (SBP). The SBP is an insurance plan that will pay the veteran’s surviving spouse a monthly payment (annuity) to help make up for the loss of retirement income. The plan is designed to protect survivors against the risks of the veteran’s early death, a survivor outliving the benefits, and inflation. Survivors should report retiree deaths to the Defense Finance and Accounting Services (DFAS) casualty office at 800-321-1080.

**PREIDENTIAL MEMORIAL CERTIFICATES**

A Presidential Memorial Certificate (PMC) is an engraved paper certificate, signed by the current president, to honor the memory of honorably discharged deceased veterans.

**PUBLIC FUNERAL AFFAIRS**

The primary mission of the NCDA V Veterans Cemeteries is to provide a free burial plot to a North Carolina Veteran and their legal spouse and dependents under certain conditions. The veterans must be discharged under honorable conditions and meet certain residency requirements.

**NCDA V STATE & NATIONAL CEMETERIES**

The Department of Veterans Affairs (VA) furnishes upon request, at no charge to the applicant, a Government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death.

**BURIAL & CEMETERY BENEFITS**

The VA does not make funeral arrangements with a funeral provider or cremation office. You should advise your family of your wishes and where your discharge papers are kept. These papers are very important in establishing your eligibility. You may wish to make pre-need arrangements with a funeral home.

**C A L L  U S : 8 4 4 . N C 4 . V E T S**

The Department of Veterans Affairs provides a website for further information and instructions about this service. www.nc4vets.com.

**C A L L  U S : 8 4 4 . N C 4 . V E T S**

The NCDA V Veterans Cemeteries is the only remaining National Cemetery Interning In NC.

**S T A T E VETERANS CEMETERIES**

Black Mountain
Western Carolina
962 Old US 70 Hwy
Black Mountain, NC 28711
828-669-0684

Jacksonville
Coastal Carolina
110 Montford Point Rd
Jacksonville, NC 28541
910-547-4550

Spring Lake
Sandhills
400 Murchison Road
Spring Lake, NC 28390
910-436-5630

Goldboro
Eastern Carolina
164 Long Plant Farm Rd
Goldboro, NC 27544

Phase I scheduled to be completed and able to receive Veterans, Fall 2015. (844)-NC4-VETS

**NATIONAL VETERANS CEMETERIES**

Salisbury*
501 Statesville Blvd
Salisbury, NC 28144
704-636-2661

*Salisbury National Cemetery is the only remaining National Cemetery Interning In NC.
EDUCATION
TUITION ASSISTANCE

POST 9/11 GI BILL

The Post-9/11 GI Bill provides financial support for education and housing to honorably discharged veterans with at least 90 days of aggregate service on Title 10 Active Duty or Title 32 Active Guard Reserve Duty after Sept. 10, 2001, or individuals discharged with a service-connected disability after 30 days. The Post 9/11 GI Bill will pay eligible individuals full tuition and fees directly to the school for all public school in-state students, attending classes at a greater than halftime rate. A Monthly Housing Allowance (MHA) based on the Basic Allowance for Housing (BAH) for an E-5 with dependents is also provided. Distance learning enrollments’ housing allowance is equal to half the national average BAH for an E-5 with dependents. An annual books and supplies stipend is paid proportionately based on years of active duty service.

RESERVE EDUCATIONAL ASSISTANCE PROGRAM [REAP]

REAP is a Department of Defense (DoD) education benefit program designed to provide education assistance to members of the Reserve components called or ordered to active duty in response to a war or national emergency (contingency operation) as declared by the President or Congress. Eligible veterans must be a member of a Ready Reserve component (Selected Reserve, Individual Ready Reserve, or Inactive National Guard) to pay into the “buy-up” program. Guard members are eligible if they were serving under Title 32 orders for 90 consecutive days as authorized by the President or Secretary of Defense for a national emergency which is supported by federal funds. The DoD or Department of Homeland Security (Coast Guard) determine eligibility.

MONTGOMERY GI BILL

Montgomery GI Bill (MBG) benefits are available for service members and veterans to help with education and training costs. MBG can be used to pay for many different programs including the following degrees: business, technical or vocational courses, distance learning including correspondence courses, apprenticeship/job training, flight training, licensing and certification exams. VA educational benefits may be used while the service member is on active duty or after the service member’s separation from active duty with a fully honorable military discharge. Discharges “under honorable conditions” and “general” discharges do not establish eligibility. Eligibility generally expires 10 years after the service member’s discharge. However, there are exceptions for disability, re-entering active duty, and upgraded discharges.

NORTH CAROLINA SCHOLARSHIP FOR CHILDREN OF WAR TIME VETERANS

Scholarships in appreciation for the service and sacrifices of North Carolina’s war veterans: a four-year scholarship program at approved schools in North Carolina. Scholarships shall be awarded to children of North Carolina veterans who served with honor during World War II, the Korean Conflict, the Vietnam Era, or during Desert Storm or Persian Gulf.

A. Veteran parent was a legal resident of North Carolina at time of said veteran’s entrance into that period of service in the Armed Forces during which eligibility is established.

OR

B. The applicant, of an eligible veteran, is the natural child or adopted child prior to age 15, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

*Go to NC4VETS.com for eligibility information and to apply

NC INSTITUTIONS WHICH CURRENTLY PARTICIPATE IN THE STATE’S SCHOLARSHIP PROGRAM ADMINISTERED BY THIS DIVISION OF VETERANS AFFAIRS.

Appalachian State University
East Carolina University
Elizabeth City State University
Fayetteville State University
N.C. A & T State University
N.C. Central University
N.C. School of the Arts
N.C. State University
University of North Carolina, Asheville
University of North Carolina, Chapel Hill
University of North Carolina, Charlotte
University of North Carolina, Greensboro
University of North Carolina, Pembroke
University of North Carolina, Wilmington
Western Carolina University, Cullowhee
Winston-Salem State University

COMMUNITY COLLEGES AND TECHNICAL INSTITUTIONS

Alamance Community College
Asheville-Buncombe Tech. Comm. College
Beaufort County Community College
Bladen Community College
Blue Ridge Community College
Brunswick Community College
Caldwell Community & Tech. College
Cape Fear Community College
CaroMont Community College
Catawba Valley Community College
Central Carolina Community College
Central Piedmont Community College
Cleveland Community College
Coastal Carolina Community College
College of the Albemarle
Craven Community College
Davidson County Community College
Durham Technical Community College
Edgcombe Community College
Fayetteville Technical Community College
Forsth Technical Community College
Gaston College
Guilford Technical Community College
Halifax Community College
Haywood Community College
Isothermal Community College
James Sprunt Community College
Johnston Community College
Lenoir Community College
Martin Community College
Mayland Community College
McDowell Technical Community College
Mitchell Community College
Montgomery Community College
Nash Community College
Pamlico Community College
Piedmont Community College
Pitt Community College
Randolph Community College
Richmond Community College
Roanoke-Chowan Community College
Robeson Community College
Rockingham Community College
Rowan-Cabarrus Community College
 Sampson Community College
Sandhills Community College
South Piedmont Community College
Southeastern Community College
Southwestern Community College
Starry Community College

PRIVATE COLLEGES AND UNIVERSITIES

Barton College
Barber-Scotia College
Belmont Abbey College
Bennett College
Wake Forest School of Medicine
Brevard College
Cabarrus College of Health Sciences
Campbell University
Carolina College of Health Sciences
Catawba College
Chowan University
Davidson College
Duke University
Elon University
Gardner-Webb University
Greensboro College
Guilford College
Heritage Bible College
High Point University
John Wesley Bible College
Johnson C. Smith University
Lees-McRae College
Lenoir-Rhyne University
Livingstone College
Louisburg Junior College
Mars Hill College
Mercer University
Methodist University
Mid-Atlantic Christian University
Montreat College
Mount Olive College
North Carolina Wesleyan College

Pfeiffer University
Piedmont International University
Queens University of Charlotte
St. Andrews Presbyterian College
St. Augustine’s College
Salem College
Shaw University
Southeastern Baptist Theological Seminary
Southeastern-Fm Wk Baptist College
Wake Forest University
Warren Wilson College
Watts School of Nursing
William Peace University
Wingate University

*Go to NC4VETS.com for eligibility information and to apply

CALL US: 844.NC4.VETS

THE NORTH CAROLINA DIVISION OF VETERANS AFFAIRS
Folds of Honor (PRIVATE)

Folds of Honor proudly stands in the gap, providing scholarships and assistance to the spouses and children of those killed or disabled in service to America. Of the one million-plus dependents adversely affected by deployments to Iraq and Afghanistan, over 87% do not qualify for federal scholarship assistance. We can honor those who fought for our freedom by serving the families they leave behind. FOR MORE INFORMATION, GO TO: www.foldsofhonor.org

Tillman Military Scholarship (PRIVATE)

The Pat Tillman Foundation is a mission-minded military scholarship program supporting our nation’s active and veteran service members and their families by removing financial barriers to completing a degree or certification program of their choice. Study-related expenses such as tuition and fees, but also other needs, including housing and child care. To apply go to www.pattillmanfoundation.org

Post-9/11 GI Bill Transfer of Entitlement (PRIVATE)

The Post-9/11 GI Bill also offers some service members the opportunity to transfer their GI Bill to dependents. An individual approved to transfer an entitlement to educational assistance under this section may transfer the individual’s entitlement to the individual’s spouse, or one or more of the individual’s children or any combination of spouse and child. A family member must be enrolled in the Defense Eligibility Enrollment Reporting System (DEERS) and be eligible for benefits, at the time of transfer to receive transferred educational benefits.

Visit www.benefits.va.gov/gibill/post911_transfer.asp

Tuition Assistance - [TOP-UP]

TOP-UP allows the VA to reimburse an individual for all or a portion of the charges for courses that are not reimbursed under certain military education programs. The amount of this benefit can equal to the difference between the total cost of a college course and the amount of Tuition Assistance that is paid by the military for the course.

To be eligible for the TOP-UP benefit, the person must be approved for federal tuition assistance by a military department and be eligible for Montgomery GI Bill (MGB)-Active Duty benefits or the Post-9/11 GI Bill.

Yellow Ribbon GI Education Enhancement Program

This program was enacted to assist eligible individuals with payment of their tuition and fees in instances where costs exceed the most expensive in-state undergraduate tuition at a public institution of higher education.

To be eligible, the student must be a veteran receiving benefits at the 100 percent benefit rate payable, a transfer-of-entitlement eligible dependent child or spouse of a veteran. VA will match the school’s percentage up to 50 percent to reduce or eliminate out-of-pocket costs for eligible participants. To receive this benefit, your school must agree to participate in the Yellow Ribbon Program.

VETERANS EDUCATIONAL ASSISTANCE PROGRAM (VEAP)

The Post-Vietnam Era Veterans Education Assistance Program (VEAP) is available if you elected to make contributions from your military pay to participate in this education benefit program. You can use this benefit for degree, certification, correspondence, apprenticeship, job training programs, and vocational flight training programs.

DEPARTMENT OF DEFENSE VOLUNTARY EDUCATION PROGRAM

Each of the four military services, the Coast Guard and the Selected Reserve Service Components operates its own voluntary education program.

INCREASED TITLE IV STUDENT ASSISTANCE TO CHILDREN OF CERTAIN DECEASED MEMBERS OF THE U.S. MILITARY

The Higher Education Opportunity Act (HEOA) established certain conditions for an otherwise eligible student whose parent or guardian died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, to receive increased amounts of Title IV student financial assistance.

IRAQ/AFGHANISTAN SERVICE GRANT (IASG)

This program provides assistance to undergraduate students whose parents or guardians died as a result of U.S. military service in Iraq or Afghanistan after September 11, 2001, and do not have a Pell-eligible expected family contribution.

North Carolina Northern Guard Tuition Assistance Program (NCTAP)

NCTAP provides assistance for tuition and required fees to qualified members of the NC National Guard.

North Carolina Vietnam Veterans, Inc. Scholarship Program (NCVVI)

Eligibility: applicant must meet the following eligibility requirements:

- Be a current resident of Wake, Durham, Harnett, Johnston, Franklin, Nash, Chatham, or Granville counties in North Carolina.
- Have been awarded the Vietnam Service Medal (VSM) for service in the Vietnam War, or
- Be a spouse, child, foster child, adoptee, grandchild, etc. of a Vietnam veteran (recipient of the VSM).

North Carolina Veterans Scholarships

Since July 2002, the North Carolina Division of Veterans Affairs has awarded over 5,000 scholarships to the children of North Carolina veterans.

Scholarships pay tuition, mandatory fees, and a room and board rate at each of the 16 campus UNC system schools. Tuition, mandatory fees, and a set room and board fee are also paid for community colleges.

This Scholarship Program is for North Carolina War Veterans Based on Residency and Within a Certain Class or Category of Deceased, Combat or POW/MIA Veterans.

- This scholarship program is only valid at North Carolina schools.
- Scholarship recipients attending North Carolina approved private schools shall be granted a monetary allowance.
- The scholarship is for 8 academic semesters. Effective July 1, 2014, the applicant will have 6 years to utilize the 8 academic semesters.
- Effective January 1, 2014, all scholarship recipients have a minimum 2.5 GPA to receive the scholarship and must maintain the 2.5 GPA throughout the life of the scholarship.
- Beginning July 1, 2014, the room and board charges will be limited to 75% of university current costs.
- For the past several years, all other scholarships and grants are first applied to the cost of education at the community colleges and universities prior to applying to the NC Division of Veterans Affairs scholarship.

For more information and to apply go to NCVETS.com

RESERVE OFFICERS TRAINING CORPS SCHOLARSHIPS (ROTC) – INCLUDES ARMY, AIR FORCE, NAVY & MARINE

Repeative four-year scholarships are available on a competitive, merit basis to high school students who plan to enroll in the Army, Air Force, Navy, or Marine Corps, Reserve Officers Training Corps at a postsecondary institution.

COAST GUARD COLLEGE STUDENT PRE-COMMISSIONING INITIATIVE PROGRAM (CSP) The Coast Guard College Student Pre-commissioning Initiative (CSP) provides up to two academic years of college tuition, required textbook costs, required fees, monthly salary of approximately $2,200, medical and life insurance, 30 days paid vacation per year and leadership training.

SELECTED RESERVE/NATIONAL GUARD STUDENT LOAN REPAYMENT PROGRAM

The SLRP repays 15% or $500, whichever is greater, on any outstanding balance on eligible loans. Payments are made once a year, on the anniversary of the enrollment, on loans at least one year old. Some limitations apply. Total repayment cannot exceed $50,000. Only pre-existing loans can qualify. Value is subject to the availability of funds.
HOW TO REGISTER YOUR APPRENTICESHIP PROGRAM

REGISTERED APPRENTICESHIP SPONSORS

Industries today are constantly on the lookout for talent, and North Carolina’s Veterans are a proven talent pool. The Departments of Veterans Affairs (VA) and Labor (DOL) are working together to make GI Bill approval for registered apprenticeship programs a seamless process. As a Registered Apprenticeship program, your program may be “Approved for GI Bill”. To determine whether your program is eligible, it is best to first contact your State Approving Agency (SAA) for advice and guidance. Find your state’s contact information: http://nccommerce.com/workforce/job-seekers/apprenticeship

VETERANS EDUCATIONAL ASSISTANCE PROGRAM [VEAP]

The Post-Vietnam Era Veterans Education Assistance Program (VEAP) is available if you elected to make contributions from your military pay to participate in this education benefit program. You can use this benefit for degree, certification, correspondence, apprenticeship/job training programs, and vocational flight training programs.

VOCATIONAL REHABILITATION AND EMPLOYMENT [VR&E]

The Vocational Rehabilitation and Employment (VR&E) VetSuccess Program assists veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For veterans with service-connected disabilities severe that they cannot immediately consider work, VetSuccess offers services to improve their ability to live as independently as possible. Eligibility and entitlement for VR&E are two different things. You may meet eligibility criteria, yet not be entitled to services. The first step in the VR&E process is to be evaluated upon application to your local VA Regional Office, to determine if you qualify for services. Please contact your local service officer for further assistance. See pages 4-11 for contact information.

TUITION ASSISTANCE WHILE ON ACTIVE DUTY

This DoD program is administered by the individual branches of the Armed Forces. Tuition Assistance (TA) can be used to pay up to 100 percent of a service member’s tuition while taking eligible courses during off-duty hours. Tuition Assistance benefits are capped at $250 per semester credit hour, with a $4,500 yearly cap.

NCWORKS APPRENTICESHIP

NCWorks Apprenticeship helps workers learn new specialized skills needed in today’s workforce through its apprenticeship programs. The program combines on-the-job training with classroom instruction so participants can become fully competent in the professional knowledge, skills, and proficiency of an occupation.

HOW IT WORKS

Apprentices choose from a variety of occupations in which to pursue an apprenticeship and receive a combination of classroom instruction and on-the-job training. Participants are paid for their work, and their wages will increase as they progress in the program. Apprentices work as they complete their classes; their work schedule will be determined by their respective employers. When they graduate, apprentices will receive a Certificate of Completion and will have earned the highly skilled “journeyman worker” designation. The program can last one to five years depending on the occupation.

Employers work with the Apprenticeship and Training Bureau to create a written agreement that specifies the length of a participant’s training, the related technical instruction, an outline of the skills that person will need to learn, and the wages he or she will earn. The N.C. Department of Commerce must approve this agreement before apprentices can start their training.

To join an apprenticeship program, participants are required to pay an annual fee of $50. Many employers, however, choose to pay this fee on behalf of their apprentices (although they are not required to do so).

HOW TO APPLY

Call 919-814-0303, or e-mail apprenticeship@nccommerce.com.
Universities that offer Pe Credit to service members

- Has Clearly Articulated Military to Campus Credit Equivalencies
- Has Priority Enrollment for Active Duty Military Students
- Has Call to Duty Student Policy
- Has Military Students as Transfer Students
- Has One Admissions Counselor for Military Affiliated Students
- Offer Conditional Admission Contracts
- Has one Financial Aid Counselor for Military Affiliated Students
- Accept Tuition Assistance
- Accept Veterans Education Benefit
- Offer Payment Plan for Students with VA Payment Delay
- Has Scholarship or Grant for Military Veterans or Dependents
- Offer Core education Curriculum online
- Has Military Affairs Committee
- Has Targeted Collateral material for Military Students
- Has Military Affairs Liaison Appointed
- Has Targeted Online programs to the Military
- Has Achieved National Military Friendly Designation
- Designate Military Ombudsmen to Advocate on behalf of Students
- Offer Targeted Online programs to the Military
- Affilitate with the Servicemembers Opportunity College Network (SOC)
- Employs a VA Work Study Students
- Offer Dislocated Worker Outreach Programs
- Conduct for Faculty,Staff and Student Military Student Awareness Training
- Has Military or Veteran "Welcome" Classes
- Deliver Classes on Military Base with approval from Military Installation
- Has Army ROTC
- Has Air Force ROTC
- Has Navy/Marine Corps ROTC

Source: http://old.northcarolina.edu/frc/uncserves/serves.html
<table>
<thead>
<tr>
<th>COMMUNITY COLLEGE</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asheville Buncombe Technical Community College</td>
<td>- Educational benefits, academic advising, tutoring</td>
</tr>
<tr>
<td>Beaufort County Community College</td>
<td>- Financial aid services</td>
</tr>
<tr>
<td>Brunswick Community College</td>
<td>- Academic advising, academic adjustment</td>
</tr>
<tr>
<td>Caldwell Community College &amp; Technical Institute</td>
<td>- Financial aid services, disability services, tutoring, referral to community resources</td>
</tr>
<tr>
<td>Cape Fear Community College</td>
<td>- Financial aid services, disability services, tutoring, referral to community resources</td>
</tr>
<tr>
<td>Catawba Valley Community College</td>
<td>- Academic advising: once a semester veteran &quot;meet and greet&quot;</td>
</tr>
<tr>
<td>Central Carolina Community College</td>
<td>- Upward Bound, financial aid services</td>
</tr>
<tr>
<td>Central Piedmont Community College</td>
<td>- Career services, group counseling, couples counseling, satellite location for Veteran Service Office</td>
</tr>
<tr>
<td>Cleveland Community College</td>
<td>- Tutoring, TRIO</td>
</tr>
<tr>
<td>Coastal Carolina Community College</td>
<td>- Educational benefits, disability services, academic advising, flexible payment agreements, group counseling</td>
</tr>
<tr>
<td>College of The Albemarle</td>
<td>- Financial aid services</td>
</tr>
<tr>
<td>Craven Community College</td>
<td>- Financial aid services</td>
</tr>
<tr>
<td>Davidson County Community College</td>
<td>- Financial aid services, disability services</td>
</tr>
<tr>
<td>Durham Technical Community College</td>
<td>- Financial aid services, disability services</td>
</tr>
<tr>
<td>Edgecombe Community College</td>
<td>- Weekly meet and greet, Veterans Day, Pearl Harbor Day, Memorial Day, academic advising, financial aid services</td>
</tr>
<tr>
<td>Fayetteville Technical Community College</td>
<td>- Career counseling, disabilities services</td>
</tr>
<tr>
<td>Haywood Community College</td>
<td>- Disability services, financial aid services</td>
</tr>
<tr>
<td>Isothermal Community College</td>
<td>-</td>
</tr>
<tr>
<td>James Sprunt Community College</td>
<td>-</td>
</tr>
<tr>
<td>McDowell Technical Community College</td>
<td>-</td>
</tr>
<tr>
<td>Mitchell Community College</td>
<td>- Academic advising, disability services, tutoring, civilian re-entry and academic adjustment</td>
</tr>
<tr>
<td>Montgomery Community College</td>
<td>- Relationship with Greenville Vet Center to provide counseling, educational benefits, academic adjustment</td>
</tr>
<tr>
<td>Nash Community College</td>
<td>- Group counseling, referral to internal &amp; external support services</td>
</tr>
<tr>
<td>Piedmont Community College</td>
<td>- Financial aid services, veterans benefits for whose community agencies help student veterans</td>
</tr>
<tr>
<td>Pitt Community College</td>
<td>-</td>
</tr>
<tr>
<td>Randolph Community College</td>
<td>-</td>
</tr>
<tr>
<td>Roanoke-Chowan Community College</td>
<td>-</td>
</tr>
<tr>
<td>Rowan-Cabarrus Community College</td>
<td>-</td>
</tr>
<tr>
<td>Sampson Community College</td>
<td>- Educational benefits, financial aid services</td>
</tr>
<tr>
<td>Sandhills Community College</td>
<td>- Civilian &amp; college adjustment; referral to community services</td>
</tr>
<tr>
<td>South Piedmont Community College</td>
<td>-</td>
</tr>
<tr>
<td>Southeastern Community College</td>
<td>-</td>
</tr>
<tr>
<td>Stanly Community College</td>
<td>- Academic advising, disability services, relationship with Charlotte Vet Center to provide counseling, monthly</td>
</tr>
<tr>
<td>Wake Technical Community College</td>
<td>-</td>
</tr>
<tr>
<td>Western Piedmont Community College</td>
<td>- Career counseling, SA prevention program, information from VA Clinic on available services</td>
</tr>
<tr>
<td>Wilkes Community College</td>
<td>- Crisis intervention</td>
</tr>
<tr>
<td>Wilson Community College</td>
<td>- Tutoring</td>
</tr>
</tbody>
</table>

| TOTAL | 9404 | 24 | 16 | 32 | 6 | 4 | 8 | 3 | 4 | 2 | 5 | 8 |

Source: Fang, W.L. Services and Supports Offered to Student Veterans at Community Colleges in North Carolina. Raleigh: Governor’s Institute on Substance Abuse, August 29, 2013.
If you are a homeless veteran we are here to support you and to help you get back on your feet.

Contact VA’s National Call Center for Homeless Veterans at 877-4AID-VET (877-424-3838) to speak to a trained VA responder. The hotline and online chat are free and neither VA registration nor enrollment in VA healthcare is required to use these services.

Expert responders staff the hotline for homeless veterans 24 hours a day, seven days a week. The responders can provide emergency support and resources to homeless veterans, family members, as well as community agencies and non-VA providers.

When you call or join the online chat, you will be connected to a trained VA responder. The responder will ask a few questions and assess your needs.

If you’re a veteran, you may be connected with the Homeless Program point of contact and the nearest VA facility. According to the National Coalition for Homeless Veterans (NCHV), about 23 percent of America’s homeless population are veterans. This equates to between 529,000 and 840,000 veterans who are homeless at some time each year. Because of this, the Department of Veterans Affairs and other non-profit organizations have devised a number of initiatives to help our homeless veterans.

See page 55 for some of the initiatives provided by VA for our veterans. -->
In 2013, Veterans Restoration Quarters served 426 homeless Veterans; including 148 VA program beds.

Through the US Department of Labor Veteran Employment & Training Services (VETS), Veterans Workforce Investment Program (WWIP) employed 248, educated 275 and trained; through the Supportive Services for Veteran Families (SSVF) program: Screened 311, Enrolled 154, Housed 141 or 92% successfully housed and stabilized.

PROGRAMS:
- Homeless Prevention and Rapid Re-Housing
- Shelter, Transitional Housing
- Homeless Education, Training and Employment
- Jail Ministry: Buncombe County Detention Center Supportive Services for Veterans and Families (SSVF)

**NEED HELP WITH HOUSING OR HOMELESSNESS?**

**TRY THESE LOCAL HOUSING & CERTIFIED VETERAN PEER SUPPORT ASSISTANCE CENTERS**

<table>
<thead>
<tr>
<th>LME/MCO</th>
<th>REGION</th>
<th>24/7 ACCESS NUMBER</th>
<th>WEBSITE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliance Behavioral Healthcare</td>
<td>Central/Eastern</td>
<td>1-800-510-9132</td>
<td><a href="http://www.alliancebhc.org">www.alliancebhc.org</a></td>
</tr>
<tr>
<td>Cardinal Innovations Healthcare Solutions</td>
<td>Mountain</td>
<td>1-800-839-5911</td>
<td><a href="http://www.cardinalinnovations.org">www.cardinalinnovations.org</a></td>
</tr>
<tr>
<td>Centerpoint Human Services</td>
<td>Central</td>
<td>1-888-581-9988</td>
<td><a href="http://www.cphs.org">www.cphs.org</a></td>
</tr>
<tr>
<td>Coastal Care</td>
<td>Southeast Coastal</td>
<td>1-866-875-1757</td>
<td><a href="http://www.coastalcarenc.org">www.coastalcarenc.org</a></td>
</tr>
<tr>
<td>East Carolina Behavioral Health</td>
<td>Northeast Coastal</td>
<td>1-877-685-2415</td>
<td><a href="http://www.ecbhme.org">www.ecbhme.org</a></td>
</tr>
<tr>
<td>Eastpointe</td>
<td>Sandhills</td>
<td>1-800-913-6109</td>
<td><a href="http://www.eastpointe.net">www.eastpointe.net</a></td>
</tr>
<tr>
<td>Partners Behavioral Health Management</td>
<td>Foothills</td>
<td>1-888-235-4673</td>
<td><a href="http://www.partnersbhm.org">www.partnersbhm.org</a></td>
</tr>
<tr>
<td>Sandhills Center</td>
<td>Central</td>
<td>1-800-256-2452</td>
<td><a href="http://www.sandhillscenter.org">www.sandhillscenter.org</a></td>
</tr>
<tr>
<td>Smoky Mountain LME/MCO</td>
<td>Mountain</td>
<td>1-800-849-6127</td>
<td><a href="http://www.smokymountaincenter.com">www.smokymountaincenter.com</a></td>
</tr>
</tbody>
</table>

**VA’S COMPENSATED WORK THERAPY**

(VA’s) Compensated Work Therapy (CWT) is comprised of three unique programs which assist homeless veterans in returning to competitive employment: Sheltered Workshop, Transitional Work, and Supported Employment. Veterans in CWT are paid at least the federal or state minimum wage, whichever is the higher. The Homeless Veteran Support Employment Program (HVSEP) provides vocational assistance, job development and placement, and ongoing supports to improve employment outcomes among homeless veterans and veterans who have been trained as Vocational Rehabilitation Specialists (VRS).

CWT veterans have been successfully employed over the years in various competitive positions including, but not limited to, health care, information technology, manufacturing, warehousing, construction trades, clerical and office support, retail and services delivery. CWT programs develop an individual rehabilitation plan for each veteran and provide a wide range of support services to the veteran at the CWT locations. Benefits including service-connected compensation, and non-service-connected pensions cannot be reduced, denied, or discontinued based on participation in CWT.

The CWT program’s mission is to provide realistic and meaningful vocational opportunities to the veteran, and encouraging successful reintegration into the community at the veteran’s highest functional level. Contact your local VA Medical Center on page 29.

**TRANSITIONAL RESIDENCE PROGRAM**

The Transitional Residence (TR) program is a work-based Psychosocial Residential Rehabilitation Treatment Program offering a therapeutic residential setting for veterans involved in CWT. The TR program provides a rehabilitation-focused residential setting for veterans recovering from chronic mental illness, chemical dependency and/or homelessness. TR provides a bridge between hospitalization or intensive outpatient treatment in a successful community of peer and professional support, with a strong emphasis on increasing personal responsibility and achievement of individualized rehabilitation goals.

This program differs from other VA-operated residential bed programs in that participants contribute (using their CWT earnings) to the cost of operating and maintaining their residence and are responsible for planning, purchasing and preparing their own meals.

Contact your local VA Medical Center on page 29.

**HUD-VASH**

This joint Supportive Housing Program with the US Department of Housing and Urban Development (HUD) provides permanent housing and ongoing case management treatment services for homeless veterans who would not be able to live independently without the support of case management. HUD’s Section 8 Voucher Program has designated more than 10,000 vouchers to Public Housing Authorities (PHAs) throughout the country for veterans who are homeless. This program allows veterans to live in veteran selected apartment units with a Housing Choice voucher.

These vouchers are portable so that veterans can live in communities served by their VA medical facility where case management services can be provided. See your local county social services office for more information.

**DROP-IN CENTERS**

These programs provide a daytime sanctuary where homeless veterans can clean up, wash their clothing, and participate in a variety of therapeutic and rehabilitative activities. Linkages with longer-term assistance are also available. Locations vary. Contact your local Vet Center or VA Community Based Outpatient Clinic for locations and services in your area. See page 29.
GUIDE DOGS AND SERVICE DOGS

VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog’s medical care. Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairments that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans. See a list of non-profits on page 64.

CLOTHING ALLOWANCE

The VA pays a clothing allowance to veterans who, because of a service-connected disability, wear or use a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay VA determined tends to wear out or tear the clothing. The VA will also pay VA-determined funds deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

DID YOU KNOW?
NC was the fastest growing region for VA healthcare care for the past ten years and is projected to continue growing for at least the next decade.

NORTH CAROLINA DIVISION OF VETERANS AFFAIRS

The Division of Services for the Deaf and the Hard of Hearing serves individuals who are Deaf, Hard of Hearing, Deaf-Blind, their families and the communities in North Carolina by enabling them to achieve equal access, effective communication and a better quality of life.

DIVISION OF SERVICES FOR THE DEAF AND THE HARD OF HEARING

Established in 1977 as the North Carolina Council for the Hearing Impaired, the North Carolina Division of Services for the Deaf and the Hard of Hearing has developed into a statewide network of programs providing a wide variety of services to Deaf, Hard of Hearing and Deaf-Blind people.

DSDHH Administration Office
2301 Mail Service Center
Raleigh, NC 27699-2301
919-874-2212 VTTY
800-851-6099 VTTY
919-890-0899 VPW

www.ncdhhs.gov/dsdhh

VETERANS RECOGNITION LICENSE PLATES

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, proof of military service (DD-214) and form MVR-33A must be brought to a state veteran service office. You can find a copy of MVR-33A at your local DMV, State Veterans Office or online at www.ncdot.gov/download/dmv/plates_mvr33a.pdf

SPECIALTY LICENSE PLATE TYPES:

- Afghanistan Veteran
- Bronze Star Valor Recipient
- Bronze Star Recipient
- Congressional Medal of Honor
- Desert Storm Veteran
- Disabled Veteran
- Distinguished Flying Cross
- Distinguished Service Cross
- Ex-Prisoner of War
- Gold Star Lapel Button
- Iraq Veteran
- Korean Conflict
- Legion of Merit
- Legion of Valor
- Partially Disabled Veteran
- Pearl Harbor Survivor
- Purple Heart Recipient
- Motorcycle
- Purple Heart Recipient
- Silver Star Disabled Veteran

MILITARY RECORDS AND MEDALS

Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any CVSO office or online at www.archives.gov/veterans.

VETERAN DESIGNATION ON NC DRIVER LICENSE

The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and meet all other North Carolina requirements for driving privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 20 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, proof of military service (DD-214) and form MVR-33A must be brought to a state veteran service office. You can find a copy of MVR-33A at your local DMV, State Veterans Office or online at: www.ncdot.gov/download/dmv/plates_MVR33A.pdf

The forms are available in any CVSO office or online at www.archives.gov/
MILITARY & VETERAN ID CARDS

If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location within North Carolina. Veterans receiving VA benefits may be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.

MILITARY ID (DEERS) LOCATIONS

ASHVILLE VA MEDICAL CENTER
Appointments Only
Monday – Friday 8:00–4:00
Asheville, NC
828-271-5000 ext. 14319/14331

MARINE CORPS AIR STATION – NEW RIVER
Appointments & Walk-ins
Monday – Friday 7:30–11:30; 12:30–4:30
Jacksonville, NC
910-449-6354

NC AIR NATIONAL GUARD
Appointments Only
Monday–Friday 0800 – 1500
Charlotte, NC
704-398-4782

NAVY – MARINE CORPS RECRUITING CENTER
Appointments Only
Thursday Only 9:11–1:3
Charlotte, NC
704-598-0447

NC NATIONAL GUARD HQ, RALEIGH
Appointments & Walk-ins
Monday–Friday 8:00 – 7:00
Raleigh, NC
919-664-6250

ELIZABETH CITY US COAST GUARD STATION
Walk-ins Monday – Friday 8:00–3:45
Elizabeth City, NC
252-335-6027

POPE AIR FORCE BASE
Walk-ins: Mon-Wed & Fri 8–4, Thurs 9–3
Spring Lake, NC
910-394-2276

FORT BRAGG, ID Card Facility
Appointments & Walk-ins:
Mon-Fri 9:5–17:30
Wilmington, NC
910-762-9676

ARMED FORCES RESERVE CENTER
Appointments Only
Wednesday & Thursday 8:00 – 11:30;
1:00 – 3:30
Greensboro, NC
336-668-0053 Ext. 26

SUNNY POINT, MILITARY OPERATION TERMINAL
Appointments Only
Thursdays Only 8:30 – 3:00
Southport, NC
(910) 457-8000 ext. 230

SEYMOUR JOHNSON AIR FORCE BASE
Walk-ins Monday – Friday 8:30 – 4:00
Goldsboro, NC
(919) 722-8702

US NAVAL RESERVE CENTER
Appointments Only
Thursdays Only
Wilmington, NC
910-762-9676

NC HUNTING AND FISHING LICENSES

All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from $10 to $110 depending on the type of license the veteran wishes to purchase. To purchase a license, visit your local wildlife commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

OTHER DISCOUNTS AVAILABLE:

The following attractions provide a discount on admission fees for Active Duty Military and Veterans:

Battleship North Carolina
www.battleshipnc.com

NC Museum of Art
www.ncartmuseum.org

NC Museum of History
www.ncmuseumsnfhistory.org

NC State Fair
www.ncstatefair.org

Tryon Palace
www.tryonpalace.org

NC Zoological Park
www.nczoo.org

NORTH CAROLINA AQUARIUMS

HOURS & FEES
Daily 9 a.m. – 5 p.m. year-round
Closed Thanksgiving Day, Christmas Day
Adults: Ages 13–61: $10.95
Seniors: Ages 62+: $9.95
Military: $9.95
Children: Ages 3–12: $8.95

No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members

The Aquariums are wheelchair-accessible.

ROANOKE ISLAND
374 Airport Road, Manteo, NC, 27954,
Toll Free: 800-832-3474 ext. 4

PINE KNOLL SHORES
1 Roosevelt Blvd., Pine Knoll Shores, NC 28512,
Toll Free: 800-832-3474 ext. 3

FORT FISHER
900 Loggerhead Road, Kure Beach, NC, 28449,
Toll Free: 800-832-3474 ext. 2

JENNETTE’S PIER
7223 South Virginia Dare Trail, Nags Head, NC, 27959,
Toll Free: 800-832-3474 ext. 6

Visit nchwildlife.org today to learn more
Incarcerated Veterans Benefits

Veterans Courts

There is a growing effort nationally to institute Veterans Courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense. These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender. The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion. These prosecutors must consider, for example, whether a veteran who spent four years at a military base should be offered the same diversion opportunity as one who deployed twice.

The Veterans Justice Outreach (VJO) Program

VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

Incarcerated Veterans Benefits

VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Disability compensation paid to an incarcerated veteran rated 20 percent or more disabled is limited to the 30 percent rate. Payments are not reduced for participants in work-release programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran’s incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpayment is recovered. VA benefits will not be provided to any veteran or dependent wanted for an outstanding felony warrant.

VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need. When a veteran is released from prison, his or her compensation or pension benefits may be restored.

Depending on the type of disability, the VA may schedule a medical examination to see if the veteran’s disability has improved or worsened.

The Health Care for Reentry Veterans Program

This program offers outreach to veterans incarcerated in state and federal prisons, and referrals and short-term case management assistance upon release from prison.

KNOW A VET IN JAIL?

Lucas Vrbisy Ged, MSW, LCSW
Incarcerated Veterans Reentry Specialist
Salisbury VA Medical Center
1601 Brenner Avenue (122)
Salisbury, NC 28144
Office: 800.469.8262 x5521
Mobile: 704.267.9565
Fax: 704-638-3437
Email: lucas.vrbisy@va.gov

Corrections of Errors on Military Records

Requests to correct errors must be filed within three years of discovery of the error and present evidence, such as signed statements from you and other witnesses or copies of records that support your case. It is not enough to provide the names of the witnesses.

Harnett County

District 11A Veterans Treatment Court

The court provides a means to divert veterans from the traditional criminal justice system and provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Mark A. Teachey
Veteran Court Coordinator
District 11A
Harnett County Courthouse
District Attorney Office
301 West Cornelius Harnett Blvd., Suite 101
Lillington, NC 27546
910-814-4515 (Office)

Mecklenburg County

Jail Diversion and Trauma Recovery Program

Operation Recovery is a program that assists individuals who are involved with the criminal justice system who have served in the military (including the National Guard and Reserves), have experienced trauma, and are managing a mental illness or substance abuse issue.

The program is funded wholly or in part by the Substance Abuse and Mental Health Services Administration through their Jail Diversion and Trauma Recovery initiative as a project of the NC Division of Mental Health, Developmental Disabilities & Substance Abuse Services.

North Carolina Central University Veterans Law Clinic

The North Carolina Central University School of Law operates a Veterans Law Clinic that provides legal advice to veterans in the community and throughout the state. Under extensive supervision, law students assist veterans and their family members with the complexities and technical aspects of filing claims with the US Department of Veterans Affairs Regional Offices nationwide, the Board of Veterans Appeals, and the US Court of Appeals for Veterans Claims. This service is provided to veterans throughout North Carolina through partnerships with UNC-Campus located in other regions of the State.

The Veterans Law Clinic is handling all types of claims at all stages of the Veterans Affairs claims adjudication process including judicial review. The Veterans Law Clinic is one of the leading advocates for eligible active duty personnel, veterans, or survivors. The Clinic accepts cases year-round but cannot accept all cases. To determine eligibility, contact the Supervising Attorney, Craig Kabatchnik, 919-530-6605.

NCVETSLEGAL.ORG

“NC Veterans Pro Bono Network is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers, law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro-bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

Correction of Errors or Injustices on Military Records

Requests to have military records corrected are handled through each branch of service’s boards.”

Legal Aid Society of North Carolina

Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove barriers to economic opportunity. See: www.legalaidnc.org
**GOVERNOR’S WORKING GROUP**  
ON VETERANS, SERVICE MEMBERS, AND THEIR FAMILIES

**NON PROFITS HELPING VETS:**

Looking for an opportunity to volunteer? Below is a partial list of area non-profits that are looking for a few good men and women! Seek out those programs in your community, and make a difference, today!

- Alcohol and Drug Council of NC (336) 440-1000  
- Alliance of Disability Advocates (919) 835-1117  
- BIANC (Brain Injury Association of NC) (919) 377-1464  
- Blue Star Families (202) 630-2589  
- Careline Angels (917) 575-6235  
- Care Share Health Alliance (919) 481-8184  
- Carolina Veterans Support Group (919) 624-6346  
- Charlotte Bridge Home (704) 332-8802  
- Community Blueprint (Fayetteville/Cumberland County)  
- Concerned Veterans for America (919) 678-4646  
- Easter Seals UCP (336) 462-7109  
- Family Endeavors (910) 672-4500  
- Giving Women Wings (www.givingwings.org)  
- Gold Star Mothers (919) 286-0790  
- Green Beret Foundation www.greenberetfoundation.org  
- Hope for the Homefront (919) 462-1000

**MISSION**

Determined to expand and improve services for the state’s 800,000 Veterans, Governor McCrory has built an unprecedented intra-governmental Working Group focused on Job Creation, Workforce Enrichment, Health and Wellness, Legal and Financial Services and Benefits for Veterans. This real-time referral and collaboration network cuts red tape.

**JOIN THE GROUP**

“Do you currently work in Veterans Affairs? Or in a service area that supports veterans? The Governor’s Working Group on Veterans, Service Members and their Families is a unique and valuable resource for those that care for our heroes. Great articles and informative monthly calls allow best practices to be shared across our state. Please visit our website, nc4veteransworkinggroup.org, for more information that can help you better help those who’ve served!”  

– Comel Wilson, Major General, USMC (Retired) 

Military Advisor to the Governor of North Carolina

**MORE NON PROFITS YOU SHOULD KNOW, OR THAT MIGHT BE ABLE TO HELP YOU!**

**www.mymvrc.org**  
A community collaborative of organizations supporting military service members, veterans and their families in Wake County and the Triangle area.

Message phone: 919-267-3690 x3  

**www.greenberetfoundation.org**  
The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community in order to strengthen readiness and uphold Green Beret traditions and values.

Learn more about who we are and what we do or support our cause by donating today.

**www.stepupforsoldiers.org**  
Step Up For Soldiers: An All-Volunteer Group Providing Renovations, Recognition, and Recognition for Recently Disabled Veterans.

Mission Statement: To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also to help restore their confidence and positive self-image.

**www.semperfifund.org**  
The Semper Fi Fund, and its program America’s Fund, provide immediate financial assistance and lifetime support to post 9/11 wounded, critically ill and injured members, and their families of all branches of the U.S. Armed Forces, ensuring that they have the resources they need during their recovery and transition back to their communities. Since establishing the Semper Fi Fund in 2004, we have issued more than 76,500 grants, totaling more than $94 million in assistance to over 12,000 of our heroes and their families.

**www.microheroes.org**  
The mission of the North Carolina Heroes’ Fund is to improve the quality of life for the military men and women of North Carolina and their families who are experiencing financial hardships as a result of their service, often times from overseas deployment.

**www.ncvetslegal.org**  
NC Vets Legal, is an intra-governmental network cuts red tape.

**www.charlottebridgehome.org**  
Charlotte Bridge Home helps Charlotte veterans readjust to life at home through powerful wilderness courses that draw on the healing benefit of teamwork and challenge through use of the natural world.

**www.ncobs.org/veterans/**  
Outward Bound for Veterans helps thousands of returning service members and recent veterans prepare immediate for life at home through powerful wilderness courses that draw on the healing benefit of teamwork and challenge through use of the natural world.

**www.charlottebridgehome.org**  
Charlotte Bridge Home helps Charlotte veterans successfully transition home after military service by identifying their education, employment and healthcare needs and connecting them to available community, state and federal resources.