

# Student Complaint Information for Distance Education Students

## Complaint Resolution Process

Students enrolled in distance education courses at Elizabeth City State University should follow the process below:

### Step 1: Institutional Resolution (Required)

Students must first attempt to resolve complaints through ECSU's internal grievance procedures.

### Step 2: North Carolina SARA Portal Agency

If a complaint is not resolved at the institutional level, students may file a complaint with the North Carolina SARA Portal Agency.

### Step 3: Student's Home State Agency

If applicable, students may also file a complaint with their home state SARA Portal Agency.

## State Agency Directory

A directory of state agencies responsible for handling student complaints is provided below. These agencies oversee higher education institutions and may accept complaints related to distance education.

### Important Notes:

- ECSU participates in NC-SARA and is authorized to offer distance education in SARA member states
- Complaint processes vary by state
- Students should follow the escalation process outlined above

## ECSU Student Complaint Information by State and Territory

*State Authorization Reciprocity Agreement (SARA) Reference Table*

State / Territory	North Carolina Post-Secondary Education	SARA North Carolina Portal Agency	State Licensing Agency
Alabama	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Alabama Community College System, Private School Licensure Division <a href="https://www.accs.edu">https://www.accs.edu</a>
Alaska	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Alaska Commission on Postsecondary Education <a href="https://acpe.alaska.gov">https://acpe.alaska.gov</a>
Arizona	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Arizona State Board for Private Postsecondary Education <a href="https://ppse.az.gov/">https://ppse.az.gov/</a>
Arkansas	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Arkansas Division of Higher Education <a href="https://adhe.edu/">https://adhe.edu/</a>
California*	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	California Bureau for Private Postsecondary Education <a href="http://www.bppe.ca.gov/">http://www.bppe.ca.gov/</a>  *California is not an NC-SARA member state.

State / Territory	North Carolina Post-Secondary Education	SARA North Carolina Portal Agency	State Licensing Agency
Colorado	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Colorado Division of Private Occupational Schools <a href="https://highered.colorado.gov">https://highered.colorado.gov</a>
Connecticut	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Connecticut Office of Higher Education <a href="https://portal.ct.gov/ohe?language=en_US">https://portal.ct.gov/ohe?language=en_US</a>
Delaware	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Delaware Department of Education, Higher Education Office <a href="https://www.delawarestudentsuccess.org/about-dheo/">https://www.delawarestudentsuccess.org/about-dheo/</a>
District of Columbia	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Higher Education Licensure Commission <a href="https://osse.dc.gov">https://osse.dc.gov</a>
Florida	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Florida Commission for Independent Education <a href="http://www.fldoe.org">http://www.fldoe.org</a>
Georgia	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Georgia Nonpublic Postsecondary Education Commission <a href="https://gnpec.georgia.gov">https://gnpec.georgia.gov</a>
Hawaii	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Hawaii Postsecondary Education Authorization Program <a href="https://cca.hawaii.gov">https://cca.hawaii.gov</a>
Idaho	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Idaho State Board of Education <a href="https://boardofed.idaho.gov/higher-education-private/">https://boardofed.idaho.gov/higher-education-private/</a>
Illinois	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Illinois Board of Higher Education <a href="http://www.ibhe.org">http://www.ibhe.org</a>
Indiana	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Indiana Office for Career and Technical Schools <a href="https://www.in.gov/dwd/octs.htm">https://www.in.gov/dwd/octs.htm</a>
Iowa	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Iowa College Student Aid Commission <a href="https://www.iowacollegeaid.gov/">https://www.iowacollegeaid.gov/</a>
Kansas	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Kansas Board of Regents <a href="https://www.kansasregents.org">https://www.kansasregents.org</a>
Kentucky	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Kentucky Commission on Proprietary Education <a href="https://kcpe.ky.gov/Pages/index.aspx">https://kcpe.ky.gov/Pages/index.aspx</a>
Louisiana	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Louisiana Board of Regents, Proprietary Schools <a href="https://regents.la.gov/">https://regents.la.gov/</a>
Maine	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Maine Department of Education <a href="https://www.maine.gov/doe/">https://www.maine.gov/doe/</a>

State / Territory	North Carolina Post-Secondary Education	SARA North Carolina Portal Agency	State Licensing Agency
Maryland	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Maryland Higher Education Commission <a href="http://mhec.maryland.gov">http://mhec.maryland.gov</a>
Massachusetts	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Massachusetts Division of Professional Licensure <a href="https://www.mass.gov/orgs/division-of-professional-licensure">https://www.mass.gov/orgs/division-of-professional-licensure</a>
Michigan	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Michigan Department of Labor and Economic Opportunity <a href="https://www.michigan.gov/leo/">https://www.michigan.gov/leo/</a>
Minnesota	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Minnesota Office of Higher Education <a href="http://www.ohe.state.mn.us">http://www.ohe.state.mn.us</a>
Mississippi	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Mississippi Commission on Proprietary School and College Registration <a href="https://www.mccb.edu/">https://www.mccb.edu/</a>
Missouri	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Missouri Department of Higher Education and Workforce Development <a href="https://dhewd.mo.gov/">https://dhewd.mo.gov/</a>
Montana	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Montana Office of the Commissioner of Higher Education <a href="https://mus.edu/">https://mus.edu/</a>
Nebraska	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Nebraska Department of Education, Private Postsecondary Career Schools <a href="https://www.education.ne.gov/ppcs/">https://www.education.ne.gov/ppcs/</a>
Nevada	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Nevada Commission on Postsecondary Education <a href="http://cpe.nv.gov/">http://cpe.nv.gov/</a>
New Hampshire	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	New Hampshire Department of Education, Division of Educator Support and Higher Education <a href="https://www.education.nh.gov/">https://www.education.nh.gov/</a>
New Jersey	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	New Jersey Center for Occupational Employment Information <a href="https://www.nj.gov/education/occupational-employment-information/">New Jersey Center for Occupational Employment Information</a>
New Mexico	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	New Mexico Higher Education Department <a href="https://hed.state.nm.us/">https://hed.state.nm.us/</a>
New York	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	New York State Education Department, Bureau of Proprietary School Supervision <a href="http://www.acces.nysed.gov/bpps">http://www.acces.nysed.gov/bpps</a>
North Carolina	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	
North Dakota	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	North Dakota Department of Career and Technical Education <a href="https://www.cte.nd.gov/">https://www.cte.nd.gov/</a>

State / Territory	North Carolina Post-Secondary Education	SARA North Carolina Portal Agency	State Licensing Agency
Ohio	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Ohio State Board of Career Colleges and Schools <a href="http://scr.ohio.gov/">http://scr.ohio.gov/</a>
Oklahoma	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Oklahoma Board of Private Vocational Schools <a href="http://obpvs.ok.gov/">http://obpvs.ok.gov/</a>
Oregon	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Oregon Higher Education Coordinating Commission, Private Postsecondary Education <a href="https://www.oregon.gov/highered">https://www.oregon.gov/highered</a>
Pennsylvania	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Pennsylvania Department of Education, Division of Higher Education, Access, and Equity <a href="http://www.education.pa.gov">http://www.education.pa.gov</a>
Puerto Rico	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Puerto Rico State Department, Board of Postsecondary Institutions <a href="http://www.agencias.pr.gov/agencias/cepr/inicio">http://www.agencias.pr.gov/agencias/cepr/inicio</a>
Rhode Island	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Rhode Island Office of the Postsecondary Commissioner <a href="https://www.riopc.edu/">https://www.riopc.edu/</a>
South Carolina	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	South Carolina Commission on Higher Education <a href="https://www.che.sc.gov">https://www.che.sc.gov</a>
South Dakota	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	South Dakota Board of Regents <a href="https://sdbor.edu/">https://sdbor.edu/</a>
Tennessee	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Tennessee Higher Education Commission <a href="https://www.tn.gov/thecc.html">https://www.tn.gov/thecc.html</a>
Texas	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Texas Workforce Commission <a href="https://www.twc.texas.gov/">https://www.twc.texas.gov/</a>
Utah	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Utah Division of Consumer Protection <a href="https://dcp.utah.gov">https://dcp.utah.gov</a>
Vermont	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Vermont Agency of Education <a href="https://education.vermont.gov/">https://education.vermont.gov/</a>
Virginia	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	State Council of Higher Education for Virginia <a href="http://www.schev.edu">http://www.schev.edu</a>
Washington	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Washington Workforce Training and Education Coordinating Board <a href="http://wtb.wa.gov">http://wtb.wa.gov</a>

<b>State / Territory</b>	<b>North Carolina Post-Secondary Education</b>	<b>SARA North Carolina Portal Agency</b>	<b>State Licensing Agency</b>
West Virginia	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	West Virginia Council for Community and Technical College Education <a href="http://wvctcs.org">http://wvctcs.org</a>
Wisconsin	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Wisconsin Educational Approval Program <a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval">https://dsps.wi.gov/Pages/Programs/EducationalApproval</a>
Wyoming	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Wyoming Department of Education <a href="https://edu.wyoming.gov">https://edu.wyoming.gov</a>
American Samoa*	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	American Samoa Department of Education (ASDOE) <a href="https://www.amsamoadoe.com/">https://www.amsamoadoe.com/</a>  * American Samoa is not an NC-SARA member state.
Guam*	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Guam Department Of Education <a href="https://www.gdoe.net/">https://www.gdoe.net/</a>  *Guam is not an NC-SARA member state.
Northern Mariana Islands*	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Northern Marianas Department of Education <a href="https://www.cnmipsoare.org/">https://www.cnmipsoare.org/</a>  *Northern Mariana Islands is not an NC-SARA member state.
U.S. Virgin Islands	North Carolina Post-Secondary Education <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	SARA North Carolina (NCSEAA) <a href="https://www.saranc.org">https://www.saranc.org</a>	Virgin Islands Department of Education <a href="http://vide.vi">http://vide.vi</a>

\*California, American Samoa, Guam, and the Northern Mariana Islands are not NC-SARA member states.