Greetings Viking Parents!

Our campus is looking forward to welcoming your student to campus in early August. We wanted to share some information with you as your student prepares to move-in on campus in three weeks with school beginning on August 11. This update contains information from ECSU offices to help your student prepare for a successful semester. Viking Pride 3X!

**Academic Advising**

First-year students should have met with an academic advisor during New Student Orientation. Freshmen also had the opportunity to meet with their advisor individually during the week following orientation. Transfer students who attended Transfer Orientation during the summer met with their departmental advisor. During these meetings, course schedules were discussed, and students were able to change their major and/or adjust their course schedule. Please note that we are aware of growing COVID-19 concerns regarding course scheduling and delivery formats. Not all courses are available online. Parents and students may contact their advisor or email vikingsuccess@ecsu.edu to inquire about online vs. face-to-face classes. Parents and students with health-related concerns may seek accommodations through the Office of Student Accessibility Services and Testing by completing the form on the following site: Request for Services.

Please remind your student to send all official transcripts, AP and IB test scores to Elizabeth City State University's Admissions Office so students receive credit for courses earned, do not repeat courses, and take appropriate courses based on their degree plan.

We look forward to working with your freshman or transfer student. General questions or concerns related to academic advising, Freshman Seminar, or high school to college transition can be directed to studentsuccess@ecsu.edu.

Phone: (252) 335-3327 | Email: studentsuccess@ecsu.edu

---

**Town Hall – Returning to Elizabeth City**

ECSU will be hosting another town hall event on July 21 from 4:30 to 6 p.m. for employees, students and families from all three institutions of higher education as well as interested community members.

Parents and students can ask questions ahead of time by emailing questions to vikingcompass@ecsu.edu. Click to Join to the Town Hall.

Town Hall panelists include: ECSU Chancellor Karrie G. Dixon, COA President Jack Bagwell, MACU Vice President for Student Life Jay Banks, Elizabeth City Mayor Bettie Parker, and Elizabeth City Chief of Police Eddie Buffaloe.
**Student Accounts**

Parents and students can meet with a Student Account representative virtually if they have questions about their bill. Representatives are available from 9 a.m. – 4 p.m., Monday – Friday. Click here to join the Student Accounts Virtual Lobby.

Students can sign their parents up as authorized users for their student account, so parents can view the bills, make payments, setup payment plans and receive notifications as often as the students.

Students can log in to Banner Self-Service to make their parents authorized users by following the steps below.

1. Log in to Banner
2. Click on Student
3. Click on Student Accounts
4. Click on View Bill/Make a Payment
5. Select Authorized User and enter the parent’s email address and select consenting options and submit.

Parents will then receive an email to setup their own account.

Please note the following billing deadline: **Tuition payments are due July 24, 2020.**

Phone: (252) 335-3471 | Email: bursar@ecsu.edu

**Computers and Software**

Students purchasing a new computer should consider purchasing through the ECSU partnership with Dell. Please see Dell’s website for offers: [ECSU Dell Partnership](#). For those interested in purchasing a MacBook, our campus bookstore, Follett, has several options: [Campus Bookstore](#). Through their ECSU Viking One accounts, students have access to free Microsoft Office software, which includes Word, Excel, PowerPoint, and Access.

Phone: (252) 335-3532 | Email: IT Help Desk

**Financial Aid and Scholarships**

All students are assigned a financial aid counselor to assist them with the financial aid process from the beginning. Throughout their time at ECSU, students’ financial aid counselor will be the one to assist when they have questions or need help along the way. Financial aid counselors are assigned by the first letter of students’ last name.

- Students A-G – Dawn Brumsey, dbbrumsey@ecsu.edu
- Students R-Z – Cynthia Williams, cswilliams2@ecsu.edu
- Students H-Q – Towanniah Morris, tsmorris@ecsu.edu

Parents and students can meet with their financial aid counselor virtually if they have any questions about financial aid. Counselors are available from 9 a.m. – 4 p.m., Monday – Friday. Click on the link to join the Financial Aid Zoom Lobby.

If students received any private scholarships, send us a copy of the notifications they received from the organization(s), so we can add it to their financial aid package. Email notifications to fin_aid@ecsu.edu.

Phone: (252) 335-3283 | Toll Free: 800-347-3278
Fax: (252) 335-3716 | Email: fin_aid@ecsu.edu
The health and safety of our students is our number one priority!

- Faculty, staff, students and visitors are required to wear face coverings on ECSU’s campus.
- ECSU will enhance campus cleaning, and students are encouraged to wash their hands frequently.
- Social distancing protocols will be implemented throughout campus.

Student Health Insurance

Degree seeking students enrolled in 6 credit hours or more, that are not online, are required to have health insurance and will be charged the student health insurance rate of $1,308.40 each semester. However, if students already have health insurance, they can waive the health insurance fee by completing the waiver process online at [http://www.bcbsnc.com/student](http://www.bcbsnc.com/student).

The last day to waive health insurance is September 10, 2020.

Students must submit their Health Form and Immunization Records to Student Health Services via email, mail or fax. The deadline for submitting their Health forms has been extended to July 31, 2020.

Please email this information to toddance@ecsu.edu, fax: 252-335-3269, or mail to:

ECSU Student Health Services
Campus Box 884
1704 Weeksville Road
Elizabeth City, NC 27909

Phone: (252) 335-3267 | Email: shs@ecsu.edu

The Office of Student Accessibility Services offers accommodations to students who have documented disabilities, including physical, medical or psychological challenges that may impact their ability to navigate the campus environment.

Students with disabilities planning to request Fall 2020 services can begin the process by clicking on Request for Services.

Students will need to enter their Banner/Student ID and the Request for Services Form will be sent to their ECSU student email address.

Additional information about the office’s services can be found by visiting our website.

Phone: (252) 335.3642
Email: ada504-coordinator@ecsu.edu

Military and Veterans Affairs

Students who are military affiliated should connect with the Military and Veterans Affairs Center. They provide support to veterans, active duty members, spouses and their dependents, Reserve and National Guard members, and ROTC cadets.

Once students have received the “Certificate of Eligibility” letter from the VA, they should submit a copy to the office of Military and Veterans Affairs.

After students register for their courses, they should complete and submit their certification request for VA education benefits at the following link: [Certification Request for VA Education Benefits](http://www.bcbsnc.com/student).

Phone: (252) 335-3774 | Email: veteran@ecsu.edu