Important Information

Book Rental

What if I drop a class?

 ✓ ✓ Bring back the un-needed book and your receipt to Ridley University Center within 2 days of dropping the course.
 ✓ ✓ Students will be charged FULL retail value for all books not returned within the specified time frame.

What if I don’t want Book Rental?

 ✓ ✓ Students opting out of rental services through the university must contact Students Accounts within 2 weeks of the term start date requesting charges be removed.

How do I check in my books?

 ✓ ✓ All rental textbooks are due back to Book Rental in Ridley University Center by the specified due date listed on your receipt.
 ✓ ✓ Reminder emails are sent regularly to your ECSU student email account, as well as reminders posted on social media sites.
 ✓ ✓ Students will be charged FULL retail value for rental textbooks not returned by the due date.

What if I want to ship my books?

 ✓ ✓ All shipped rental returns MUST be postmarked by the due date.
 ✓ ✓ Address the package to:
 o Book Rental, ECSU
 o 1704 Weeksville Road
 o Elizabeth City, NC 27909
 ✓ ✓ Make sure you include YOUR name and contact information INSIDE the package with your rental textbooks.

What if I miss the due date?

 ✓ ✓ Books returned after the due date will not be accepted.
 ✓ ✓ Non-returned rental textbooks can be sold back to the Campus Store for 50% of their retail value.

What if my book gets stolen?

 ✓ ✓ Students are responsible for rented textbooks through the entire term.
 ✓ ✓ If your rented books cannot be retrieved, students can convert their rental into a purchase prior to the due date. This avoids any non-return fees.

What if my book gets damaged?

 ✓ ✓ Students are responsible for rented textbooks through the entire term; damaged books will NOT be accepted at rental check in.
 ✓ ✓ Students can convert their rental into a purchase prior to the due date. This avoids any non-return fees.
 ✓ ✓ Students have 1 week from the start of classes to exchange any damaged books they were issued from Book Rental in Ridley University Center.

*Operating hours of Book Rental in Ridley University Center is subject to change during non-peak times. During these times, please contact the Campus Store in the Ridley Student Complex (252-335-3402).

You can find additional details at:

 www.ECSUShop.com
 www.FB.com/ECSUCampusStore
 www.Twitter.com/ECSUCampusStore